2019 Global Missions Annual Report





Letter From the CEO

Dear Friends,

As the new year begins, it is appropriate to take a moment to look back at 2019 and reflect on our global mission work. During 2019, we expanded our global mission footprints to include the Dominican Republic and Honduras. We have officially begun to work with Garden View Medical Center (Centro Medico Vista del Jardin) in Santo Domingo, Dominican Republic and Valley of Angels Adventist Hospital (Hospital Adventista Valle de Angeles) in Valle de Angeles, Honduras. Both hospitals share our mission to extend the healing ministry of Christ to the communities they serve.

In 2019, our physicians, nurses and other staff continued to volunteer their time, talent and treasure to serve those in need around the world. Our volunteers treated women with cervical cancer in Mexico, screened for colon cancer in Peru, brought relief to those affected by Hurricane Dorian in the Bahamas, and delivered primary care to people in Ethiopia, Honduras, the Philippines and more. Through philanthropy raised by our AdventHealth Foundation, we were able to donate and install x-ray systems for Haiti and Honduras, deliver food and medical equipment to the Bahamas, and ship a cardiac cath lab to the Philippines. Our 6th Global Conference for Nursing Excellence was held on our Altamonte campus with participants from the Caribbean and Asia.

As you read this report, we hope you will see a glimpse of the whole-person care we are committed to bringing to people around the world.

With gratitude,

Daryl Tol, President & CEO

Letter From the director

Dear Friends,

In 2019, our Global Missions work was focused on three words: Love, Joy and Peace. These three words form the basis for the following questions asked of our patients at AdventHealth every day:

Do you have someone who loves you? Do you have a source of joy in your life? Do you have a sense of peace?

These key questions and their answers are directly related to our health. How would you answer those questions? Hopefully, family members, friends and maybe even your co-workers are the answers that came to your mind for these questions. To live a life where we bring love, joy and peace to others would be a life well lived. As our volunteers served those in need around the world, we encouraged them to be the answer to these questions for each person they served.

As you read this report of our 2019 activities, I hope you will see evidence of Love, Joy and Peace in all that we accomplished in fulfilling our mission to extend the healing ministry of Christ.

Take care and God bless,

Monty S. Jacobs, Director

To Extend the Healing Ministry of Christ

This simple, yet powerful statement serves as the guiding principle behind everything we do. Our goal is to provide medical care to underserved communities around the world delivered with compassion and love.



Our Footprints



Ethiopia

Executive Sponsor: Lars Houmann Partner Institution: Kalala Learning Village and Summit Clinic



Dominican Republic

Executive Sponsor: Dr. Ron Jimenez and Dr. Dennis Hernandez Partner Institution: Centro Medico Vista del Jardin

Haiti

Executive Sponsor: Terry Owen Partner Institution: Haiti Adventist Hospital



Honduras

Executive Sponsor: Dr. Scott Brady and Dr. Robert Paswaters **Partner Institution:** Hospital Adventista Valle de Angeles



Jamaica

Peru

Executive Sponsor: Nick Archer Partner Institution: Andrews Memorial Hospital



Executive Sponsor: Daryl Tol Partner Institution: Clinica Americana and Clinica Good Hope

Philippines

Executive Sponsor: Evie Lowe Partner Institution: Adventist Medical Center - Manila

Our 2019 Global Impact

Dominican Republic

Donation of medical equipment and materials to Centro Medico Vista de Jardin.

Ethiopia

Construction of high school classrooms along with building an expansion for the Dental Clinic. Provision of primary care services to the community.

Guyana

Donation of medical equipment and materials and Global Nursing Conference participation from Davis Memorial Hospital.

Haiti

Operation Sunshine program. Installation of floormounted X-Ray machine and UPS system for CT scanner, and expansion of medical laboratory at Haiti Adventist Hospital.

Honduras

Provision of primary care services to over 3,500 people in the community during two mission trips. Installation of floor-mounted X-Ray machine along with an Ultrasound machine.

India

Participation in Global Nursing Conference from Adventist Health India.



Jamaica

Global Nursing Conference participation and donation of medical equipment and material.

Mexico

Cervical cancer screening at Hospital Regional Rafael Pascacio Gamboa.

Peru

Provision of primary care services to around 4,000 people in the communities of Juliaca, Lima and Puerto Maldonado over the course of three mission trips. Continuation of Colorectal-cancer screening program in Lima.

Philippines

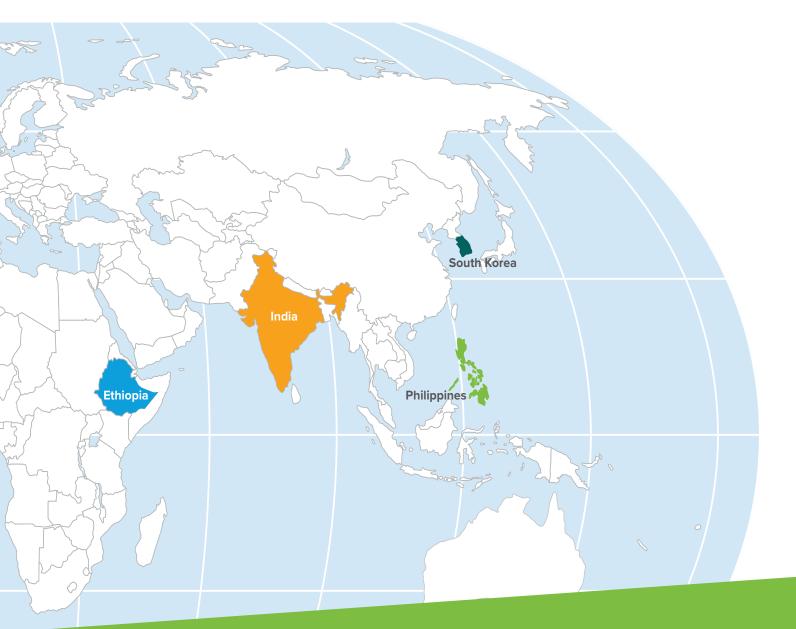
Provision of primary care services in Manila and the continued work of the Cardiac Cath Lab project in Bacolod. Supported Leadership Conference in Cebu by providing speakers from AdventHealth's Executive team.

South Korea

Participation in Global Nursing Conference from Sahmyook Medical Center-Seoul & Busan Adventist Hospitals.

Trinidad and Tobago

Donation of simulation equipment and materials to University of Southern Caribbean.





Peru Mission Trips

As an AdventHealth Global Missions Footprint location, Peru is a place where we work closely with the country's "Red Medica" hospitals including Clinica Good Hope and Clinica Americana along with Universidad Peruana Union to bring health care to the people of Peru. Volunteers from AdventHealth campuses, the AdventHealth Family Medicine Residency programs at East Orlando and Winter Park, and members of our community came together to form our volunteer groups to serve under one purpose and provide healing to the people of Peru.

Month	Мау	
City	Juliaca	
Organization	Clinica Americana and Universidad Peruana Union	
Volunteers	16	
Volunteer Hours	640	
Patients Treated	1,895	
Care Provided	Primary care	
N. C. S. M. S.		
Month	August	
City	Lima	
Organization	Clinica Good Hope and Universidad Peruana Union	
Volunteers	6	
Volunteer Hours	240	
Patients Treated	50	
Care Provided	Colonoscopies and Endoscopies	
Month	August	
City	Puerto Maldoanado	
Organization	Clinica Americana and Universidad Peruana Union	
Volunteers	16	
Volunteer Hours	640	
Patients Treated	1,960	
Care Provided	Primary Care	



Honduras Mission Trips

AdventHealth University and Centra Care supported and sponsored two mission trips to Honduras in 2019. Physicians, students, nurses, medical assistants and registration representatives formed caring and dedicated volunteer teams to provide health care to the people of Honduras.

Month	April	
City	Valle de Angeles	
Organization	Hospital Adventista Valle de Angeles	
Volunteers	20	
Volunteer Hours	800	
Patients Treated	822	
Care Provided	Primary care	
Month	October	
City	Valle de Angeles	
Organization	Hospital Adventista Valle de Angeles	
Volunteers	18	
Volunteer Hours	720	

Mexico Mission Trip

Care Provided Primary care

Patients Treated 1,546

For several years, AdventHealth Global Missions has supported the AdventHealth Family Medicine Residency and Women's Health Fellowship in their work to improve health outcomes for women in rural areas. Since 2005, the medical team has provided care to over 2,000 indigenous Mexican women, with the goal of making a lasting impact on screening and treatment for cervical cancer. The medical care includes colposcopies and colposcopic exams, cryosurgery, LEEPs, treatment of all gynecological infections, and provision of antibiotics and vitamins.

Month	March	
City	Tuxtla Gutierrez, Chiapas	
Organization	Hospital Regional Rafael Pascacio Gamboa	
Volunteers	7	
Volunteer Hours	280	
Patients Treated	14	
Care Provided	Cervical cancer screening and treatmen	





Philippines Mission Trip

In the Philippines, a Footprint location since 2015, AdventHealth Global Missions works in tandem with Adventist Medical Center – Manila to provide consultations and primary care to underserved communities in the Metro Manila area. In 2019, our volunteers joined volunteers from Adventist Medical Center – Manila to care for over 1,200 people Filipinos. Adventist Medical Center – Manila to care for over 1,200 people Filipinos. Adventist Medical Center – Manila area services to patients during clinic days.

Month	April	
City	Manila	
Organization	Adventist Medical Center – Manila	
Volunteers	18	
Volunteer Hours	720	
Patients Treated	1,227	
Care Provided	Primary care	

Ethiopia Mission Trip

One of our earliest established Footprint locations, Ethiopia's Kalala Learning Village has seen much growth throughout the years with the help of AdventHealth initiatives. The Kalala Learning Village welcomed our missionary team at the Summit Clinic, a health care establishment located within Kalala that serves the people in the community and the school.

Our volunteer group of physicians, nurses and other health care professionals on this trip had the opportunity to care for school children as well as people living in the surrounding communities. Our care team included an optometrist who fitted people with prescription eyeglasses and made it possible for them to see clearly again.

Month	October	
City	Addis Ababa	
Organization	Summit Clinic at Kalala Learning Villages	
Volunteers	14	
Volunteer Hours	560	
Patients Treated	1,150	
Care Provided	Primary care	



Construction Projects & Container Report

AdventHealth Global Missions works together with the Footprint hospitals to deliver quality health care services to the communities they serve and aid in fulfilling their missions as faith-based organizations. The mutual goals of improving the quality of care, enhancing processes, developing the physical infrastructure and ensuring the sustainability of the Footprint hospitals are made a reality through construction projects and delivery of equipment and materials through container loads.

In 2019 we were proud to work together and highlight these four Footprint locations and their projects as they came to fruition.

1. Ethiopia: Construction of High School classrooms and expansion of dental clinic

The Kalala Learning Village (KLV) provides quality education in Addis Ababa, Ethiopia, to hundreds of children. In 2019, KLV expanded their high school classrooms to accommodate growth and fulfill their commitment in providing K-12 education.

The Dental Clinic received a much-needed expansion of their front entrance. Located on the KLV campus, this micro-industry lacked an entrance to the public. They are now open to the community, serving more patients and growing their services.

2. Haiti – Development of Imaging Services and Laboratory

In 2019, Haiti Adventist Hospital (HAH) received the donation of a floor-mounted X-ray machine, and an Uninterruptible Power Supply (UPS) system was added to the CT machine that was donated in 2018. These two additions provide reliable imaging services for their patients and better patient care.

HAH's medical laboratory services were expanded with a renovation of the department, new equipment and tools.





3. Honduras: X-ray system with digital imaging and Ultrasound machine

Hospital Adventista Valle de Angeles received a floor mounted X-ray with digital imaging. In addition, a donation of an ultrasound machine allows them to expand their Imaging service line, have better diagnostic services, provide better care for their patients and increase the overall revenue for the hospital.

4. Philippines: Cath Lab to Adventist Medical Center – Bacolod

A project that had taken a year to develop with architectural drawings, clinical care training and supply chain processing became a reality on October 24,2019 when a Cath Lab was placed on a container and shipped to Bacolod, located on the fourth largest island of the Philippines. The collaboration between Global Missions, AdventHealth Orlando and the AdventHealth Cardiovascular Institute allowed this donation to become a reality and provide access to better diagnostic and treatment services the people of Bacolod.



Operation Sunshine – Haiti



The Operation Sunshine program's mission and purpose is to provide health care to children living in orphanages in the area of Port-au-Prince, Haiti. Working alongside My Neighbor's Children — a Florida-based non-profit group — orphanages and group homes have been identified to participate in this program, with 500+ children enrolled to date. In years past, volunteer groups comprised of pediatric physicians and nurses under the clinical leadership of Drs. McConkey and Loe have visited Haiti at least twice a year to conduct annual medical checkups on the children. In 2019, all volunteer trips to Haiti were postponed to a future date due to the political unrest in the country, and as such we relied on Haiti Adventist Hospital to provide health care, including physician consultations, medications, laboratory tests and hospitalization.

AdventHealth Global Missions remains committed to the Operation Sunshine program and everhopeful that volunteer groups will return to Haiti to continue the work with the children. Fundraising for the Operation Sunshine program ensures that children that are most vulnerable receive the health care they need, exactly when they need it.



Bahamas Relief Efforts

On September 1, 2019, Hurricane Dorian struck Abaco Islands as a category 5 storm and a day later moved to Grand Bahama Island. The impact was devastating and perceived as amongst the worst natural disaster the Bahamian islands had ever experienced. Many people perished, and thousands were left homeless and in need of medical care. On September 6, 2019, AdventHealth President Terry Shaw communicated with all employees and urged them to help the medical relief efforts that were being organized by the Global Missions department and give support either financially and/or by becoming a volunteer. AdventHealth employees responded and raised over \$150,000 for Bahamas relief efforts.

AdventHealth Global Missions along with the clinical leadership of Dr. Alric Simmonds and Dr. Reagan Schwartz worked with Bahamas Public Hospitals Authority to determine the best course of action after the storm. Medical teams comprised of Emergency Room physicians and physician assistants supported Bahamian health professionals that were impacted by the storm themselves. Medical supplies such as incubators and an ambulance were shipped to fulfill immediate needs Bahamian hospitals faced. A food-packing event was held where more than



100,000 meals were readied and shipped to be prepared and served in the Bahamas. In November 2019, a group of six representatives from Princess Margaret Hospital in Nassau, Bahamas visited AdventHealth Orlando and Celebration to plan and collaborate on future biomedical support projects at Princess Margaret Hospital, and organize clinical support to the Rand Memorial Hospital Accident and Emergency Department.

AdventHealth Global Missions is committed to the continued support in providing relief efforts to the Bahamas.



6th Global Conference for Nursing Excellence

AdventHealth and AdventHealth University welcomed 31 nurses from six different countries for our Annual Nursing Conference. The conference covered an array of topics focusing on ICardiovascular Patient Care. It was an opportunity for our nurses to connect with peers from different countries, expand their knowledge, and focus on the pursuit of nursing excellence.

Some highlights of the conference included the AdventHealth Nursing Education Department leading our nurses through a Clinical Immersion Simulation in three different cardiac scenarios at the AdventHealth Medical Simulation Training Annex. The simulation training was supplemented by various sessions around cardiovascular patient care. The conference also featured a training in the Stress Recovery Effect training, teaching the participants how to employ CREATION Life principles into their work.

Philanthropy Report

AdventHealth Global Missions charitable giving in 2018 demonstrates the love and passion our donors have for our philanthropic projects, and it also affirms the trust that is placed in our organization to be able to bring these projects to fruition. Our unyielding commitment to our Footprints and their philanthropic projects drives our organization to think about the future, dream bigger and eventually make those dreams come true.

Donations in 2019 allowed children in Haiti to receive health care throughout the year, brought X-ray machines to Haiti and Honduras, cervical cancer screening to Mexico, an ultrasound machine to Honduras and high school classrooms to Ethiopia. We are deeply grateful and honored by every gift that made these possible, and we can truly say that "Your Generosity Heals."

	As of December 31, 2019
Major Gifts	816,203
Events	7,201
Annual Fund	335,751
1908 Society	83,301
Total	1,252,456

The AdventHealth Global Missions Staff



Front row (left to right) Monty Jacobs, Director Lynne Tier, Nurse Education Consultant Larry Wolcott, Warehouse Manager Franklin Almeida, Global Missions Intern Steve Yost, Trip Consultant Back row (left to right) Andrea Ward, Program Manager Tom Kapusta, Finance Director Billy Hughley, Warehouse Specialist Terence Thomas, Warehouse Manager Vivian Reinoso, Executive Assistant Shelby Houmann, Communications Specialist Ruth Bowling (not pictured), Development Officer

Volunteer Recognition

Our heartfelt gratitude goes to our volunteers, who have selflessly given of their time and talents to uphold the mission of AdventHealth.

Kathy Abusager **Reynold Acosta** Maftuha Adem **Dolor Akpore** Paty Alvarez Rinda Arias Cardozo Sondra Arnett Sonya Arnett Elisa Arnold Tedra Austin Sara Backhaus Angela Bateh Carolyn Beisiegel Jessica Borgeson **Crystal Browne** Tina Buller Linda Cadmus Brian Cason Kathy Clem **Terrence Clem** Faith Crowe Alon Davis Shayna Davis Ella Davis Gillian Dorsey Latasha Duncan Kaitlin Elloway **Richard Elloway** Clarabelle Ferguson Alexander Fishberg Angela Ford Van Galera Rachel Galera Kamini Geer

Francis Valle lliana Gomez Nimet Goodnough Heather Griffith Janna Grindley Jens Grindley Joan Grotsky Sarah Harman Julia Hoffman Nancy Hoffman Ross Hoffman Chenelle Howell Adeel Husain Edward Jackson Erik Katcher **Oleg Katcher** Jennifer Keehbauch Miltiadis Kerdemelidis Ji Eun Kim Chamonix Kinimaka Kendra LaFreniere **Rick Lagunzad** Tracey Lee Savanna Lewis Jacqueline Magno **Doris Mahoney** Jocelyn Marajas John Masterfield Gina Melrae David Mercer Astrid Monroig-Negron Nina Morales Kimberly Nelson Ashley Nelson

Ami Nibhanupudy Jay Nibhanupudy Katherine O'Keefe Vanessa Ratzlaff Sandra Reynolds Ana Maria Rodriguez Fay Roepcke Krista Ross Carol Sawyer Sara Sholar Joshua Smit April Snow Abinette Soto Ramirez Niesha Steinke Elena Taneva-Cholakova **Chantel Taylor** Thyda Tea Karen Tootle Yanna Troncoso Jenissa Vazquez **Robert Veitch** Sarah Veitch Cynthia Villavicencio Marlo Villorente Tina Walker **Maigan Walters** Trevor Ward **Gustavo Weiss** Norman Westhoff Matthew Wilson Steve Yancey Virginia Yancey



















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