

# Pediatric Surgery

Guidebook



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## Welcome

Welcome to AdventHealth for Children. It is our pleasure to care for your children. This guidebook will help you understand what to expect after scheduling surgery for your child. If you have any questions about your child's treatment plan, surgery or medications, do not hesitate to contact us or your doctor's office. We are here to help.

Respecting your preferences is important to us. Interpreter service will be provided for you in your preferred language when receiving information about your child's care and procedure.







## The Pre-Testing Visit

Before your surgery, your doctor's office may schedule a visit for you with the pre-testing department. The reason for this pre-testing visit is so that we may:

- Become familiar with your child's medical and surgical history
- Verify medications your child takes
- Perform or schedule any pre-surgical tests your child may need, based on their history and health, such as blood work, an electrocardiogram (EKG) or X-rays
- Register your child for surgery



# Before Surgery

## Frequently Asked Questions

### What should I bring to the pre-testing visit?

- A valid health insurance card
- Photo identification
- A form of payment (if your insurance company requires a co-pay for the surgery)
- A list of all the medications, vitamins, supplements and herbs your child is taking including prescription, non-prescription and over-the-counter medications, as well as aspirin and herbal supplements. Write down the dose your child takes and how often they take the medicine. You may bring the prescription bottles with you, if you prefer.
- A list of your child's health problems and previous surgeries
- Any paperwork your physicians gave you about your child's surgery
- Your doctors' names and phone numbers
- Proof of guardianship, if you are a legal guardian to the patient

### What paperwork will I complete at the pre-testing visit?

You will complete various forms, including a consent for treatment and additional insurance forms, depending on your coverage.

### What else will happen at the pre-testing visit?

You will meet with a nurse who will talk with you about your child's health history, the medications they take, and perform or schedule any pre-surgical tests.

The nurse will explain and give you written information about:

- When to stop eating or drinking before surgery
- Which of your child's medications they should stop taking, or continue to take, before surgery
- How you should prepare your child for surgery
- What things you should bring or leave at home when you come to the hospital for surgery
- What you can expect the day of your child's surgery and during recovery

The visit will take 30 to 60 minutes but may take longer if a meeting with a doctor is scheduled during the visit.

### What if my child's surgeon does not schedule a pre-testing visit for me?

Some patients are not required to visit the pre-testing department before surgery. You may receive a phone call from a nurse in the pre-testing department instead, who will review your surgery information and provide instructions. This phone call should take 15 to 45 minutes.



## Preparing for Surgery

Before your child's surgery, it is highly recommended that you take the following steps.

- Control your child's blood sugar. It has been shown that keeping blood sugar between 80 and 130 results in less complications from surgery.
- If your child is old enough to drive, make arrangements for someone to transport them home after surgery. If they are going home the day of surgery, they may not drive home from the hospital. Medications given during surgery make it unsafe to drive.
- Follow hygiene instructions. Your child's pre-testing nurse will tell you if they need to take a shower with a special soap, called chlorhexidine gluconate (CHG), the evening before and morning of surgery. This soap helps to decrease the bacteria that lives on your skin, which will help prevent infection after surgery. The CHG soap will be provided during the pre-testing visit, or you will be told where to purchase the soap.

### What happens if my child gets sick before surgery?

Call your child's surgeon if they have a change in health before surgery, including a cold, COVID, flu or any infection. If they are sick on the day of surgery with a fever, cold, flu-like symptoms or vomiting, call your surgeon's office.

### How will I pay for my child's surgery/procedure?

The doctor's office will provide your insurance information to the hospital team, who will verify your benefits. The hospital will work with your doctor's office to obtain insurance authorization for your child's surgery. If you have questions or concerns about your coverage, you can clarify these with your insurance company. A financial services representative from the patient access department can also answer financial questions about your child's surgery. If you would like an estimate of the cost for the surgery, call the hospital where your surgery is scheduled and ask for the patient access department.



# The Day of Your Child's Surgery

Understanding how to get ready for your child's procedure will help make the process go smoothly. Your child's surgery may be cancelled or delayed if you do not follow instructions for the surgery, such as eating or drinking after the time you were told to stop, arriving late the day of surgery or not having a responsible person to drive your child home after surgery.

- Refer to your pre-testing instructions to check the time your child should stop eating and drinking before surgery. This includes candy, cough drops, chewing gum, mints and antacids. It is important to have an empty stomach when having any surgery requiring anesthesia to reduce the chance of vomiting during surgery.
- Have your child take any medicine they were advised to take. Please take medicine with water only.
- Do not shave in or around the area where your child will have surgery. If necessary, the staff at the hospital will remove any hair with clippers on the day of surgery.
- Have your child take a CHG shower, if told to do so in your pre-testing instructions.
- Do not let your child wear cologne or perfume.
- Check the pre-testing instruction sheet to know what time to be at the hospital. A member of the pre-testing department or your surgeon's office will tell you what time you should arrive the day of surgery. This will usually be two hours prior to your scheduled surgery time.
- Make sure you have arranged for a ride with a responsible person to take your child home. If your child leaves the hospital the same day as their surgery, arrange for someone to stay with your child for the first 24 hours after surgery.



## What should I bring to the hospital or surgery center on the day of my child's surgery?

- Your insurance card
- A photo ID
- A form of payment (if your insurance company requires a co-pay for the surgery)
- Your wallet ID card for any implanted devices (examples: pacemaker, AICD, implanted pain pump, nerve stimulator)
- A list of health problems and surgeries your child has had, and a list of the medications they take with the dosages and how often they take them. If you provided this at a pre-testing visit or phone call, you do not need to bring this again.
- Casual, loose-fitting clothing that is easy to take off and put on. Please consider that your child may be returning home with a bandage, cast or splint.
- A case or storage container for your child's glasses, contact lenses, hearing aids or any prosthesis. Bring the needed solutions for these, as well. To prevent injury and/or accidental loss, your child may not wear any of these into surgery.
- Your child's CPAP (continuous positive airway pressure) machine. This is something used when sleeping for patients who have sleep apnea.
- Any items the surgeon may have given you for after surgery such as a surgical boot or brace
- Medications, such as an inhaler, if directed to do so by the pre-testing nurse. Please leave all other medication at home.
- Any X-ray or MRI films you were given to bring to the hospital
- Any papers or forms your other doctors' offices gave to you for your child's surgery. An example of this is any forms or tests from their heart doctor's office.
- Any requests for back-to-school notes or restriction requests you need your doctor to complete



- A favorite blanket, stuffed animal or toy for children having surgery. These may remain with your child during surgery and in the recovery room.

### ***Please leave the the following items at home.***

- Do not bring jewelry and piercings.
- For your child's safety in surgery, all jewelry must be removed. Please remove jewelry and piercings ahead of time, and leave them at home.
- Please remove nail polish. The monitoring device placed on your finger during surgery and recovery does not perform as accurately over dark-colored nail polish or acrylic nails.
- Staff cannot be responsible for your child's valuables. Please leave these at home.
- Do not bring your child's home medications, unless directed to bring them by the pre-testing nurse.
- The health care staff will give your child any medications they need during and after surgery.



## What can I expect when I get to the hospital?

If you did not go to a pre-testing visit, you will need to register your child for surgery when you arrive at the hospital, and then, go to the surgery area. If you did go to a pre-testing visit, your child will go directly to the surgery unit and check in with the receptionist.

Your child will be brought into a preoperative area to be prepared for surgery. You will have the option to have your family join the patient, or they may stay in the waiting area during some of the preparations. Before surgery, decide which family members may wait with your child until it is time for them to go to the operating room. Parents and legal guardians stay with their children throughout the preparation period.

## What can I expect in the preoperative area?

- The nurses and doctors will verify your child's name and date of birth. They will be asked this more than once during their surgical stay. This is one of our ways to ensure their safety.
- A name bracelet and allergy bracelet will be placed on your child's arm, after verifying the information is correct.
- You and your child will be asked what type of surgery they are having and on what part of their body the surgery is going to be done. They will be asked this more than once before surgery. This is another way we ensure their safety.
- Your surgical consent will be reviewed with you. You will be asked to sign the consent, if you have not already done so in the surgeon's office or at the pre-testing visit.
- The staff will ask for the name and phone number of the family member who is waiting for your child. If your child is going home the day of surgery, hospital staff will verify that they have a ride home and the telephone number of the person taking them home. Your child may not drive themselves home after surgery.
- Your child will be asked to change into a hospital gown and no-slip socks. Their clothing will be placed in a bag to be given to the family, placed on their stretcher, or placed in a locker at your surgery center.
- You or your child may be asked to wipe their skin with special CHG-soaked cloths. This is one of the ways we help prevent infection.
- You will be visited by several members of our highly skilled surgical team who will help with your child's procedure and make sure they are comfortable. These include the preoperative nurse, the anesthesiologist and members of the anesthesia team, the operating room nurse, your child's surgeon and any members of the surgeon's team.
- The nurses and anesthesiologists will review your child's medical and surgical history.
- The nurses and anesthesiologists will ask you about the medications your child takes. If you did not provide a list of medications to the nurse during the pre-testing visit or phone call, please bring it with you the day of surgery. Remember to tell your doctors and nurses about all the medications your child takes, including any over-the-counter medications, vitamins, supplements, herbal products and skin patch medications.
- Your child may have additional testing done, if needed. This will depend upon their medical history.
- Your child will have an IV started. This is a small, plastic tube that is placed in their arm so they can receive fluid and medications during their surgery and recovery.
- Your surgeon may mark the surgical site with a skin marker.
- A protective paper hat will be placed over your child's hair. Your entire surgical team will be wearing similar hats. This is done to help prevent infection.



## What does an anesthesiologist do?

An anesthesiologist is a doctor who keeps your child safe and comfortable during surgery. They assess your child's medical history and physical condition before surgery, monitor and treat your child during surgery while providing anesthesia, and help control your child's pain after surgery. Your anesthesiologist and other anesthesia team members will explain the plan and process for giving anesthesia after reviewing your child's medical history. They will explain the possible side effects of anesthesia as well. Tell your anesthesiologist if your child has ever had any problems with nausea after anesthesia in the past. You will sign a consent for anesthesia after all your questions about anesthesia have been answered. Members of your child's anesthesia team will remain at the patient's side during the entire surgery until they are taken to the care of a nurse in the recovery room.

## What can I expect when my child goes to the operating room?

In the operating room, there are bright lights and many types of equipment. Your child's care team will move them from the stretcher to an operating table and connect them to monitors. There will be several members of the surgical team with your child during the entire operation to provide excellent care.

During surgery, family members wait in the waiting room. A team member is available to help the family and answer questions while they are waiting. Your family is given a card with a number assigned to your child, so they can follow them through each area during surgery on a tracking board. A tracking board is a screen in every waiting room that shows your family if your child is in the operating room or recovery room. Your child's personal information is not visible on the tracking board.

For your family's convenience, complimentary Wi-Fi is provided in all waiting rooms. Your family may want to have a sweater or jacket in case they are cold. If your family wants to leave the waiting area for short periods while your child is in surgery, they should inform the receptionist, so they can be contacted if needed. Please note that AdventHealth is a tobacco-free/smoke-free campus. Family members will not be permitted to smoke or use tobacco products inside or outside hospital property.

## How long does surgery take?

Your doctor will tell you approximately how long surgery will take. The time given for the length of surgery is an estimate. The actual surgery time may vary. You will be reunited with your child as soon as possible after surgery.



# After Your Child's Surgery

After your child's surgery is completed, the surgical team will bring them to the recovery area. Our recovery area nursing team will care for them by controlling any pain or nausea, and helping to keep them comfortable.

## What can I expect while my child is in the recovery room?

- The nursing staff will be at your child's side, controlling their pain and nausea and making them as comfortable as possible.
- Your child will be connected to monitors to have their blood pressure, heart rate, breathing rate and oxygen level checked frequently. This will help our team keep them safe and comfortable.
- A nurse will check your child's bandages, if they have any.
- Your child will be encouraged to take deep breaths and cough while they're waking up.
- The nurse might give your child something to drink when they are awake, depending on the surgery they have had.
- After this phase of recovery, your child will either go to a room in the hospital or to another recovery area to prepare to go home.

## How long will my child be in the recovery room?

The time your child needs in the recovery room will vary. The type of surgery, type of anesthesia used, and their body's own response decides the length of time they will need to stay in recovery. Before your child is able to leave the recovery area, the nurse will make sure your child wakes up easily, is moving around on their own, is breathing well, is able to cough easily, and has a blood pressure and heart rate similar to what they had before surgery.

## When will my child see their family after surgery?

Your family will be brought back to the recovery area as soon as possible after your child is awake and feeling comfortable. The amount of people who can visit in recovery may be limited. Parents of children will come to the recovery room as soon as their child wakes up.

## Will the doctor talk with me while my child is in the recovery room?

The doctor will speak with your family after surgery to give them information about the operation. The nurse will give more instructions before going home.



## Will my child have pain after surgery?

Because your child had surgery, some pain or discomfort is expected. We will ask your child frequently to use a scale of 0 to 10 to help us understand how they're feeling. On this scale, 0 means no pain and 10 means the worst pain you have ever experienced. We may use other methods, in addition to medicine, to improve your child's pain control. While it is normal to expect some discomfort after surgery, we will work with your child, the anesthesia team and your surgeon to find the quickest and safest relief possible to control pain. We strive to keep your child as comfortable as possible and will be monitoring this frequently.

## Will my child be sick to their stomach or nauseous after surgery?

Nausea is a possible side effect after surgery. Your child will be given medications to assist in the control of nausea and vomiting after surgery.

## How else will my child feel in the recovery room?

Your child will be drowsy and may have blurred vision for a short time after surgery because of the medications they were given. It is not unusual to experience a dry mouth after surgery. Your child will be given something to drink as soon as possible, depending on the type of surgery they had.

## Do I need to bring a suitcase if my child is staying overnight in the hospital?

If your child is staying overnight, you may bring personal items with you. Your child will be provided with a hospital gown to wear after surgery. Oftentimes, personal clothing is more difficult to put on than a hospital gown. If you bring personal items with you in a bag or suitcase, please leave these in the car to be retrieved by a family member after your child has gone to a room. It is difficult to store bags in the surgery areas.

## What can I expect if my child goes home the same day of surgery?

Your child will go to a second recovery area. Your family may stay with them there.

Your child may be given something to drink and eat.

They may be required to urinate before going home, depending upon the type of surgery and anesthesia they had.

You and your child will receive instructions about their care when you go home, specifically signs and side effects you will want to watch for after surgery. Because it can be difficult to remember detailed information post surgery, written detailed instructions will be provided. The nurse will review the instructions with your family. The nurse will explain:

- When to re-start your child's usual medications
- When your child should shower, if your doctor has provided this instruction
- How to care for any bandages your child may have
- If you have to limit their activity
- About signs of infection
- When to see your doctor again
- Any other instructions specific to your child's care

Your child will dress in their own clothes when you are ready to go home.

They will be taken to your car in a wheelchair by hospital staff. They may still be drowsy when it is time to go home.

## Can my child drive home after surgery?

No. We want your child to be safe and recover quickly after surgery. Because of the medications they received for surgery, it is not safe for them to drive for 24 hours after surgery. If your child does not have a responsible person and ride to take them home after surgery, the surgery may be cancelled.



# Your Child's Recovery at Home

Your child's recovery continues at home. The medications they received for surgery and pain may continue to make them drowsy and forgetful. Do not make any other plans for the day of surgery. Plan to have someone with your child for 24 hours after surgery to help care for them.

***Your child's safety is important to us. For 24 hours after surgery, your child should NOT:***

- Drive
- Drink alcohol
- Consume any drugs not prescribed to them

Follow the instructions you receive from your doctor and nurse about resting, what to eat and drink, medicines to take, any limits to activity, how to care for their surgery area or bandages, and when to see your doctor after surgery.

If your child uses a CPAP (continuous positive airway pressure) machine, make sure they use it for naps after surgery, as well as at night. The medicine your child gets for surgery and to help control pain can worsen their sleep apnea temporarily.

## What if I have questions once I get home?

You may refer to the written discharge instructions you received or call your surgeon's office. If your child went home on the same day as surgery, you may receive a call from one of our nurses in the days following the surgery to check how their recovery is progressing.



# What Every Family Wants to Know

You are an important part of your loved one's care and recovery. Here is what you can expect on your loved one's surgical day.



- Check the map you were given to know where to park. If this is in a parking garage at AdventHealth Orlando, your parking ticket will be validated by the surgery unit before you leave.
- Leave any large bags or suitcases for an overnight stay in the car until your loved one is in their hospital room.
- You may wait with your loved one while they are getting prepared for surgery.
- You will wait in the waiting room during your loved one's surgery. All waiting rooms have complimentary Wi-Fi on the AdventHealth network. You may want to bring a sweater and something to read during your wait.
- Give your phone number to the staff member in the waiting room if you leave during your loved one's surgery, so you can be reached. Please note, for some shorter surgeries, you may be asked to remain in the waiting room or within the facility. The staff will ask you to provide a phone number before your loved one's surgery begins so you can be reached by the doctor if you are not in the waiting room when surgery is done.
- The doctor will speak with you after your loved one's surgery and provide information to you. Because of the medicine your loved one receives for surgery, they will be drowsy and forgetful that day, and may not remember information received from the doctor. Please be aware, the doctor may speak to you even before your loved one is out of the operating room. The anesthesia and nursing teams will be with your loved one the entire time they are in surgery.
- When it's time to leave the hospital, the nurse will give you and your loved one written discharge instructions and review them with you. If the doctor has left any prescriptions, you will receive them at this time.
- Your loved one will be taken to the car in a wheelchair when it is time for them to leave.
- Plan for someone to stay with your loved one if it has not been 24 hours since surgery.
- Your loved one should not make any plans for the day of surgery, if they are going home, so they may rest.
- AdventHealth is a tobacco-free/smoke-free campus. Smoking or the use of tobacco products is not permitted inside the hospital or outside on hospital property. If you or your family member have any questions or concerns during your hospital stay, please bring these to the attention of the nurse or any hospital personnel.



# CREATION LIFE: Our Philosophy of Health and Wellness

CREATION Life is a whole-person lifestyle created by AdventHealth designed to help individuals achieve maximum health and wellness. This framework seeks to positively influence all aspects of a person's recovery — body, mind and spirit. When practiced consistently, CREATION Life empowers participants to live a more fulfilling and productive life by embracing eight guiding principles — Choice, Rest, Environment, Activity, Trust, Interpersonal Relationships, Outlook and Nutrition.

**Choice** – Choice inspires personal fulfillment and wellbeing. Establishing control over your life through conscious decision-making leads to improved health and longevity. Choose the most important thing for you each day and share it with friends and loved ones.

**Rest** – Rest rejuvenates the body, mind and spirit, empowering you to function at your best. Proper sleep and relaxation can lower blood pressure and reduce stress. Rest is important to your recovery. Take time to relax. Listen to soothing music, read and meditate.

**Environment** – Environment influences your overall health. Creating pleasant surroundings that energize the senses can lead to inner peace and happiness. Keep things around you that make you feel comfortable. Adjust lighting and temperature as needed.

**Activity** – Activity strengthens the body, sharpens the mind and invigorates the spirit. Regular physical and mental exercise can greatly improve your quality of life. Maintain the level of activity that your health care team recommends. Puzzles, word searches and other games are a fun way to stimulate your mind.

**Trust** – Trust promotes healing and security in your relationship with God, family, friends and coworkers. Nurturing trust in all your relationships creates inner stability and confidence, which leads to wellness. Talk to your pastor, friends and family about your spiritual and emotional needs. Pray, read scripture or journal about your experience.

**Interpersonal Relationships** – Interpersonal relationships can spark health and healing. Social connection fortifies resolve and nourishes the body, mind and spirit. Stay connected through emails, blogs, letters and phone calls. Encourage friends and family to visit.

**Outlook** – Outlook creates your reality. A positive attitude can strengthen the health of your body, mind and spiritual life. Begin a gratitude journal, and write down what you are thankful for each day. Keep a list of how you are integrating CREATION Life principles in your life.

**Nutrition** – Nutrition is the fuel that drives you. Small changes to your diet can produce profound improvements to your overall health. Follow your diet plan to feel better and more energized.





Orlando Location



Tampa Location

## About AdventHealth for Children

AdventHealth for Children is an extensive pediatric care network that includes pediatricians, 140+ pediatric specialists practicing 35 pediatric specialties, regional specialty clinics, pediatric emergency departments and Centra Care Kids urgent cares.

Across Central and West Florida, there are more than 300 dedicated pediatric beds, with 200 of them located at the flagship campus in Orlando. Dedicated pediatric ambulances and a helicopter provide emergency transfers and are staffed with a highly trained PICU and NICU transport team that supports regional and community hospitals.

And no matter which of our facilities you visit, you will receive the same special brand of care. We're here to heal - body mind and spirit.









# Our Health Equity Promise

## Patient Protection and Affordable Care Act: Section 1557

AdventHealth complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. This facility does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

AdventHealth provides free aid and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

AdventHealth provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

### If you need these services, please call 407-303-5600 x1106707

If you believe that this facility has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance or request that someone assist you with filing a grievance at 407-200-1324 or [FH.Risk.Management@AdventHealth.com](mailto:FH.Risk.Management@AdventHealth.com).

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically, through the Office for Civil Rights Complaint Portal, available at [ocrportal.hhs.gov/ocr/portal/lobby.jsf](http://ocrportal.hhs.gov/ocr/portal/lobby.jsf), or by mail or phone at:

**U.S. Department of Health and Human Services**  
200 Independence Avenue, SW  
Room 509F, HHH Building Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at [hhs.gov/ocr/office/file/index.html](http://hhs.gov/ocr/office/file/index.html).

## The statements below direct people whose primary language is not English to translation assistance:

**ATENCIÓN:** si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al número siguiente.

**CHÚ Ý:** Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi theo số điện thoại dưới đây.

**注意:** 如果您使用中文, 您可以免费获得语言协助服务。请拨打下面电话号码。

**Atansyon:** Si ou pale kreyòl Ayisyen, gen sèvis asistans nan lang ou ki disponib gratis pou ou. Rele nimewo ki anba an.

**주의:** 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 아래의 번호로 전화하십시오.

**UWAGA:** Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer podany poniżej.

ملحوظة: إذا كنت لا تتحدث اللغة الإنجليزية فإن خدمات الترجمة متوفرة لك مجاناً. الرجاء الإتصال بالرقم أدناه.

**ATTENTION:** Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le numéro ci-dessous.

**PAUNAWA:** Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tawagan ang numero sa ibaba.

**ВНИМАНИЕ!** Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Для этого позвоните по нижеуказанному номеру.

**ACHTUNG:** Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufen Sie die untere Nummer an.

**सुचना:** જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. નીચેના નંબર પર ફોન કરો.

**ATENÇÃO:** Se você fala português, disponibilizamos serviços lingüísticos gratuitos. Ligue para o número abaixo.

**ध्यान दें:** यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। नीचे लिखे नम्बर पर सम्पर्क करें।

اگر شما فارسی زبان هستید، خدمات کمکی زبان بطور مجانی در دسترس شما قرار دارد. تو شماره زیر زنگ بزنید.

توجہ فرمائیے۔ اگر آپ اردو بولتے/بولتی ہیں تو آپ کے لئے لسانی خدمات مفت میسر ہیں۔ ذیل میں دئیے گئے نمبر پر کال کریں۔

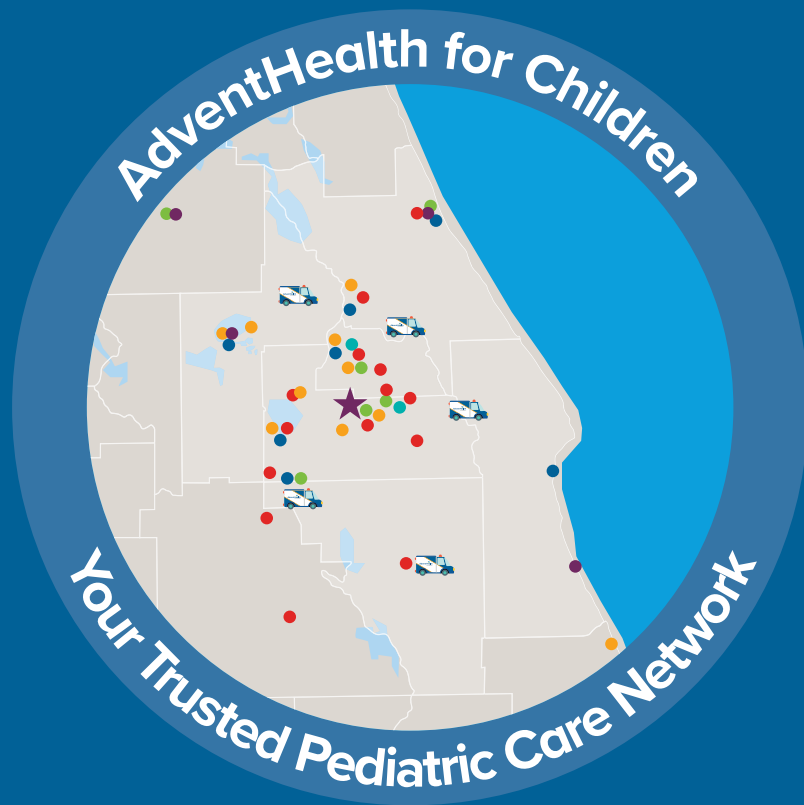
**注意:** 日本語でお話になりたい場合には、無料の通訳サービスをご利用いただけます。下記の番号にお電話してください。

**ໄປດຊາບ:** ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອ ດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ກະລຸນາໃຫ້ພວກເຮົາຮູ້ຂ່າງລຸ່ມ

**LUS CEEB TOOM:** Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu tus xojtooj hauv qab no.

**ATTENZIONE:** Se parlate italiano, sono disponibili dei servizi di assistenza linguistica gratuiti. Chiamare il numero sotto indicato.

**407-303-5600** ☎ **407-303-3025**



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