



Many Faces of Cancer.
One Center for Hope.



**FLORIDA HOSPITAL
WATERMAN**

Cancer Institute

2010 CANCER PROGRAM

ANNUAL REPORT

PRESIDENT'S MESSAGE



Dear Community Member,

We want any one suffering with a cancer diagnosis to know they are welcome here at FHWCI! Our purpose for existence is to heal – body and spirit. Every patient that comes here has a cancer story which is very personal and highly charged with emotion and uncertainty. We are determined to make this difficult time the best it can be by delivering extraordinary whole-person care.

Our experienced and expert physicians as well as our state of the art medical equipment make diagnosis and treatment a benchmark in the area. We also have a team of staff to support other aspects of the comprehensive care of each patient. Our dedicated nurses compassionately guide the patient through the complexities of the medical process. Clinical dieticians are available to nutritionally optimize the response to cancer treatment. Our Social Worker finds solutions to a myriad of life and disease complications. Chaplains are available for emotional and spiritual support. We have physicists, dosimetrists, speech pathologist, physical therapists, and a breast care coordinator – all to assist if needed. Another important aspect of our total care is our complimentary valet parking to assist our valued guests. We want each patient to view this team as their personal support team. We are constantly monitoring our performance to make sure our processes are providing seamless care from admission to discharge.

We offer interested cancer patients access to a network of Clinical Trials and have recently expanded our capacity to even more trials through affiliation with the Mayo Clinic in Jacksonville.

We understand that convenience is of the utmost importance when facing the overwhelming reality of the time consuming nature of cancer treatment. Our Lake County residents do not have to travel to Tampa or Jacksonville for quality care. We want all of our patients to always have the very best patient experience at Florida Hospital Waterman. For in accomplishing that goal, we fulfill our purpose of honoring God with our care to our community.

Ken Mattison

President/CEO

2009 CANCER COMMITTEE

The Cancer Committee is composed of medical staff representatives and allied health professionals involved in the care of patients. The Committee meets quarterly and provides direction for the overall cancer program at Florida Hospital Waterman.

- Marcus Bethea, MD, Pathology
 Jeffrey Brabham, MD, Radiation Oncology
 Ralph Gousse, MD, Oncology/Hematology
 Maen Hussein, MD, Oncology/Hematology
 Peter Marzek, MD, Plastic Surgery
 Borys Mascarenhas, MD, Surgery
 Robert Purdon, MD, Radiation Oncology
 Rambabu Tummala, MD, Hematology/Oncology
 Rohan Watson, MD, Radiology
- Lou Acuff, Hospice, Lake County
 James Barnes, Director, Pharmacy
 Gina Becker, ACS
 Theresa Cirelli, Nurse, Oncology
 Jennette Cox, Cancer Registry
 Fran Crunk, Vice President/Chief Financial Officer
 Linda Davidson, Director, Case Management
 Dave DeProspero, Director, Cancer Institute
 Carrie Fish, Sr. Vice President/Chief Operating Officer
 Rick Golab, Director, Diagnostic Imaging
 Dana Ikensaa, Clinical Liaison, Hospice
 Mary Johnson, Quality Management
 April Kauffman, Florida Hospital Waterman Foundation
 Barbara Lane, Clinical Research Nurse
 Patty Lesmerises, Nurse Manager
 Becky Longanecker, Director, Professional Services
 Karen Mathias, Director, Medical Records
 Ken Mattison, President/Chief Executive Officer
 Susan Moore, Director, Home Care Services
 Barbara Nemeč, Chief Clinical Dietician
 Rose Reiner, Nursing
 Faye Rose, Director, Pastoral Care
 Jennifer Sanky, Cancer Registry
 Karen Shaffer, Director, Quality Management
 Pamela Smith, Rehabilitation Manager
 Linda Trocino, Manager, Education
 Evadne Tsolo, Social Worker
 Bonnie Zimmerman, Director, Marketing



HOSPITAL SERVICES

- | | |
|------------------------------|---------------------------|
| Diagnostic Imaging | Pastoral Care |
| Education | Pharmacy |
| Home Health | PET Scan |
| Hyperbaric Unit | Radiation Oncology |
| Laboratory | Rehabilitation |
| Medical Equipment & Supplies | Sleep Lab |
| Medical Oncology | Social Work |
| Nuclear Medicine | Special Transport |
| Nutritional Services | Support Groups |
| Ostomy Care | Surgical Services |
| Pain Management | Wound & Hyperbaric Center |

VOLUNTEERS

Many, many thanks to the dedicated volunteers who have worked so many hours in our Cancer Institute. Their compassion, dedication, and smiles make a difference in our fight against cancer.

COMMUNITY ACTIVITIES

- American Cancer Society
- Breast Cancer Support Group
- Cancer Survivor Recognition
- Community Health Fairs
- Man to Man Support Group
- Nutrition and Cancer Support
- Relay for Life
- Speaker's Bureau

CHAIRMAN'S MESSAGE



*Robert Purdon, MD
Cancer Committee Chairman*

Dear Friends,

This year marked another successful chapter in the history of Florida Hospital Waterman Cancer Institute. Our institution continues to grow to serve the residents of Lake County who face one of life's most challenging diagnoses.

During this year we have made a number of significant additions to our program. Within Radiation Oncology we have welcomed a new physician, Dr. Jeffrey Brabham, to the FHWCI team. A native Floridian, Dr. Brabham brings expertise in the most modern aspects of radiation oncology practice, including intensity-modulated radiation therapy (IMRT), image-guided radiation therapy (IGRT), and stereotactic body radiation therapy (SBRT). Already, he has built a robust SBRT program that will allow us to treat small tumors in the lungs and liver in patients who are too frail for surgery.

We have also advanced our breast cancer program with the adoption of the SAVI® brachytherapy catheter for delivery of accelerated partial breast irradiation (APBI). APBI condenses a course of radiation therapy from 7 weeks to just 1 week while simultaneously greatly reducing the volume of normal tissue that receives unnecessary radiation. Led by Dr. Borys Mascarenhas, Lake County's only surgical oncologist, our SAVI program allows us to offer the precision and convenience of APBI to a higher percentage of patients than was possible with previous technology.

We continue to expand our offering of clinical trials under the supervision of medical oncologist Dr. Maen Hussein and clinical research coordinator Barbara Lane. Plans to open a dedicated oncology inpatient unit in the coming year will allow us to offer more streamlined, patient-centered inpatient oncology care than previously possible.

Finally, I would like to take this opportunity to recognize our talented team of cancer registrars, nurses, radiation physicists, radiation therapists, social workers, nutritionists, and physical therapists, and volunteers whose work makes our cancer program possible.

It continues to be an exciting time at Florida Hospital Waterman Cancer Institute. I thank you for taking the time to learn more about our services.

Warmest regards,

Robert L. Purdon, MD
Cancer Committee Chairman

Director's Message

WHAT A BLESSING IT IS TO BE ABLE TO SERVE.

The Florida Hospital Waterman Cancer Institute is fortunate to have as our mission: With Christ as our example, we exist to promote the physical, emotional, and spiritual healing of all in our community.

Because life is precious, the Florida Hospital Waterman Cancer Institute team strives to:

- Provide excellent service characterized by competence, efficiency, promptness and teamwork.
- Demonstrate mutual respect, honesty, integrity, compassion, accountability and cheerfulness in relationships with patients, staff, physicians, and visitors.
- Advocate and teach principles of physical, emotional and spiritual health to share hope and enhance quality of life.
- Champion our employees as our most important resource, and nurture their personal and professional well being.
- Attract and support a highly qualified medical staff in a partnership of trust and respect for the benefit of those we are privileged to serve.
- Apply principles of stewardship to ensure financial resources are available to provide expert staff and advanced technology in a safe and appealing environment.



Dave DeProspero
Director, Cancer Institute

OK, that is our official mission.....those are our value statements. All appropriate and we are committed to them, but that is not a true reflection of our **PASSION.**

We are here for one reason only: To help save your life and enhance your quality for your remaining time on this physical earth. We want to cure your cancer or make your remaining life as pain free and of the highest quality, as defined by you our patient.

We are here only for you!

I am very fortunate as the leader of the FHWCI to be "blessed" with an exceptional staff of professionals. "They" carry out our mission and values daily so that YOU our patients can succeed in recovery. **They are here because of their passion to serve you.**

Attached at the end of our formal annual report are testimonial letters from patients we have served. They have felt to demonstrate by reflection and gratitude of thanks. Trust me when I say:

IT IS OUR PLEASURE TO SERVE YOU AND BE HERE IN YOUR LOCAL COMMUNITY WITH OUR CAPACITY TO ENHANCE YOUR LIFE.

Thank you for allowing us to serve you.

Sincerely,

Dave DeProspero
Director, Cancer Institute

CANCER LIAISON'S MESSAGE



*Maen Hussein, MD Cancer
Liaison Physician*

It was another exciting and productive year for the cancer program at the Florida Hospital Waterman Cancer Institute. My role is the American College of Surgeon Cancer Liaison physician for the program and I work with a great group of people in order to advance the program. One important task was to make sure that all patients with a cancer diagnosis have the appropriate clinical staging. Initially we had a problem with physician documenting the clinical stage; mainly when it comes to surgery. We formed a committee (that included a surgeon) to find out the obstacles and try to overcome those obstacles. Then we came up with an easy staging form that will help the surgeons stage the patient's disease and made that form a part of the preoperative documentation. We also collaborated with the medical records department, so they can send reminders to the clinicians to fill the staging forms. Also during tumor board we made sure that each presented case has the proper clinical staging; this way we managed to capture most of the analytic cases and make sure they have the preclinical staging. Treating cancer requires a multidisciplinary approach where the medical oncologist, radiation oncologist, and the surgeon beside other physicians meet together and discuss the plan. This is where the clinical staging comes in where it helps in tailoring the treatment plan, so we can make sure the patient receives the best treatment we can offer; according to standard of care and evidence based medicine.

Another challenge that I feel was met is educating the public about new advances in cancer diagnosis and treatment. There were many community outreach programs in the form of lectures that were provided by medical oncologists, surgical oncologists, radiation oncologists, and radiologists. Those lectures were provided in the hospital as part of the "Dining with the Doctor" series which is broadcasted on local channels, and some of these lectures were provided at cancer support groups in local community centers and churches. Those meetings were well attended by patients and their family members, and even healthy people.

Another important role is the collaboration with the American Cancer Society (ACS), and since I had the role as the medical advisor for the ACS during the last two year I made sure to include the ACS in many of the activities for our program; as well as encourage participation in the ACS activities such as Relay for Life and the Cattle Barons Ball. Our FHWCI cancer program hosts ACS's Look Good Feel Better support group and many other ACS community support activities.

Another important task is to advance the clinical trial program which started around four years ago. I'm proud to say that we have at least four active trials and every year we enroll more and more patients. We are opening new trials every year to meet our patient populations' need. I also gave many talks to the public to educate about clinical trials and their importance. It is still a thriving program and I know with ongoing patience and hard work it will continue to grow at an appropriate pace.

Those are some of the tasks that a cancer liaison physician has. There are more in the daily operation of the cancer program and I can say that I'm blessed to be working with a very enthusiastic group of physicians, research nurse, cancer registrars as well as a talented cancer center director who facilitated in making all of those goals a reality.

Now we start another year on our way to personalize cancer care and make it possible to add more cancer survivors who will enjoy an enhanced and longer good quality of life with their loved ones.

MESSAGE FROM THE REGISTRY

The Cancer Registry at Florida Hospital Waterman is a vital component of the Cancer Program, overseen by the management of Oncology Administration and the Cancer Committee. It is the collection unit designed to accession and abstracts all new cases that are reported at Florida Hospital Waterman. Data are collected according the current standards of the Commission on Cancer (CoC). The registry also provides accurate and timely data to the Florida Cancer Data System, National Cancer Data Base, clinical research programs and benchmarking services, aimed at monitoring patient's outcomes including mortality and comorbidity.



*Jennette Cox, Cancer Registry Coordinator &
Jennifer Sanky, Cancer Registrar*

Information collected in the Cancer Registry includes but is not limited to: patient's demographics, medical history, diagnostic findings, primary site and extent of disease. Cancer therapy data are also collected in patient's abstract, including surgery, radiation therapy, chemotherapy, hormone or immunotherapy.

In 2009, 933 new incidences of cancer were accessioned; of those cases, 678 were analytic with initial diagnosis and/ or first course of treatment at Florida Hospital Waterman and 246 were non-analytic cases such as recurrent or persistent disease that are initially treated elsewhere. The registry is presently reporting 12,107 cases since its reference date in 1993, with five year follow up rate of 95%. (CoC requires 85%)

The Cancer Registry is also responsible for the coordination of the Quarterly Cancer Committee and ensuring that Florida Hospital Waterman meets or exceeds all the Commission on Cancer Standards.

Our staff continues to attend workshops and professional meetings, and participate in webinars to stay abreast of the constantly changing requirement for data management and advances in diagnoses and treatment of cancer.

For more information on Florida Hospital Waterman cancer data please contact the Cancer Registry Department at, 4000 Waterman Way, Tavares, FL 32776.

Jennette Cox – Cancer Registry Coordinator, Jennette.Cox@ahss.org – 352-253-3611
Jennifer Sanky – Cancer Registrar, Jennifer.Sanky@ahss.org – 352-253-3613

CANCER PRIMARY SITE TABLE

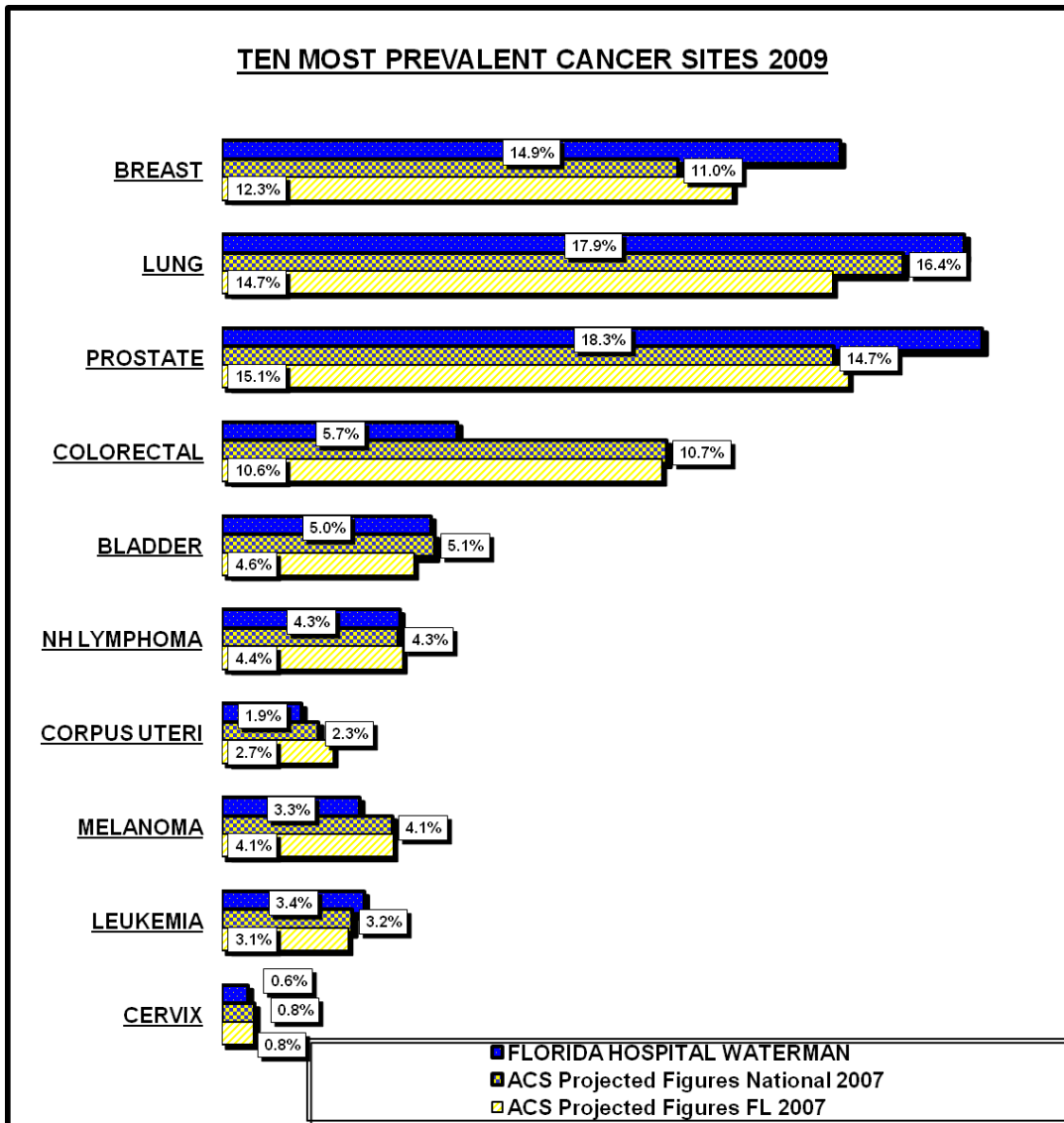
2009 FHW PRIMARY SITE TABLE	TOTAL	CLASS		SEX		AJCC STAGE GROUP						
		A	N/A	M	F	0	I	II	III	IV	UNK	N/A
ALL SITES	933	687	246	537	396	53	154	265	126	157	55	123
ORAL CAVITY	12	11	1	9	3	0	0	1	1	8	2	0
LIP	1	0	1	1	0	0	0	0	0	0	1	0
TONGUE	2	2	0	2	0	0	0	0	0	2	0	0
OROPHARYNX	1	1	0	1	0	0	0	0	0	1	0	0
HYPOPHARYNX	1	1	0	0	1	0	0	0	0	1	0	0
OTHER	7	7	0	5	2	0	0	1	1	4	1	0
DIGESTIVE SYSTEM	138	103	35	80	58	3	19	37	20	34	22	3
ESOPHAGUS	13	10	3	11	2	0	2	2	0	5	4	0
STOMACH	10	8	2	7	3	0	2	1	0	4	2	1
COLON	53	39	14	24	29	1	10	18	10	9	5	0
RECTUM	24	20	4	18	6	2	3	7	3	6	3	0
ANUS/ANAL CANAL	3	3	0	0	3	0	0	0	1	2	0	0
LIVER	13	8	5	9	4	0	1	2	4	2	4	0
PANCREAS	18	13	5	8	10	0	1	6	2	6	3	0
OTHER	4	2	2	3	1	0	0	1	0	0	1	2
RESPIRATORY SYSTEM	174	142	32	100	74	2	42	7	50	69	2	2
NASAL/SINUS	1	1	0	1	0	0	0	0	0	1	0	0
LARYNX	4	3	1	3	1	1	1	1	0	1	0	0
LUNG/BRONCHUS	167	138	29	94	73	1	40	6	50	66	2	2
OTHER	2	0	2	2	0	0	1	0	0	1	0	0
BLOOD & BONE MARROW	73	30	43	39	34	0	0	0	0	0	0	73
LEUKEMIA	32	13	19	21	11	0	0	0	0	0	0	32
MULTIPLE MYELOMA	16	6	10	8	8	0	0	0	0	0	0	16
OTHER	25	11	14	10	15	0	0	0	0	0	0	25
BONE	0	0	0	0	0	0	0	0	0	0	0	0
CONNECT/SOFT TISSUE	2	2	0	2	0	0	0	0	0	0	0	2
SKIN	34	26	8	24	10	2	16	4	8	1	1	2
MELANOMA	31	24	7	22	9	2	14	4	7	1	1	2
OTHER	3	2	1	2	1	0	2	0	1	0	0	0
BREAST	139	112	27	5	134	22	47	44	19	4	3	0
FEMALE GENITAL	34	23	11	0	34	0	10	5	6	7	2	4
CERVIX UTERI	6	5	1	0	6	0	1	2	0	3	0	0
CORPUS UTERI	18	13	5	0	18	0	7	2	3	2	1	3
OVARY	7	3	4	0	7	0	1	1	3	1	1	0
VULVA	1	1	0	0	1	0	0	0	0	1	0	0
OTHER	2	1	1	0	2	0	1	0	0	0	0	1
MALE GENITAL	174	119	55	174	0	0	1	143	10	6	14	0
PROSTATE	171	118	53	171	0	0	0	142	10	6	13	0
TESTIS	2	1	1	2	0	0	1	0	0	0	1	0
OTHER	1	0	1	1	0	0	0	1	0	0	0	0
URINARY SYSTEM	61	51	10	52	9	24	9	10	3	11	4	0
BLADDER	47	40	7	40	7	23	6	8	1	5	4	0
KIDNEY/RENAL	13	10	3	11	2	0	3	2	2	6	0	0
OTHER	1	1	0	1	0	1	0	0	0	0	0	0
BRAIN & CNS	19	12	7	5	14	0	0	0	0	0	0	19
BRAIN (BENIGN)	0	0	0	0	0	0	0	0	0	0	0	0
BRAIN (MALIGNANT)	7	4	3	3	4	0	0	0	0	0	0	7
OTHER	12	8	4	2	10	0	0	0	0	0	0	12
ENDOCRINE	13	12	1	6	7	0	7	2	0	1	0	3
THYROID	10	10	0	3	7	0	7	2	0	1	0	0
OTHER	3	2	1	3	0	0	0	0	0	0	0	3
LYMPHATIC SYSTEM	44	31	13	32	12	0	3	12	9	16	4	0
HODGKIN'S DISEASE	4	4	0	2	2	0	1	1	1	1	0	0
NON-HODGKIN'S	40	27	13	30	10	0	2	11	8	15	4	0
UNKNOWN PRIMARY	15	13	2	8	7	0	0	0	0	0	0	15
OTHER/ILL-DEFINED	1	0	1	1	0	0	0	0	0	0	1	0

Number of cases excluded: 1

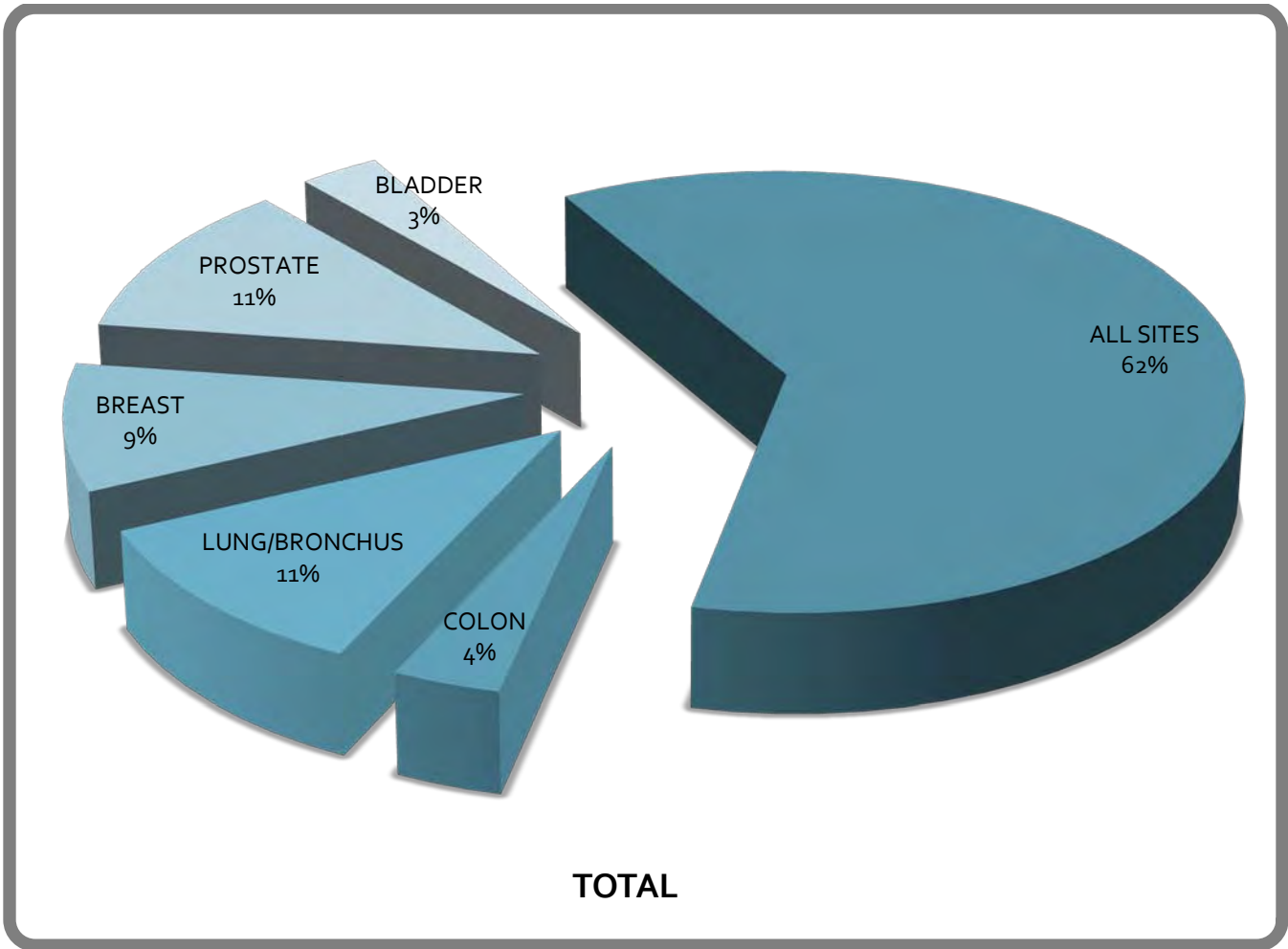
This report EXCLUDES CA in-situ cervix cases, squamous and basal cell skin cases, and intraepithelial neoplasia cases

FLORIDA HOSPITAL WATERMAN CANCER CASES DIAGNOSED 2009
***NATIONAL COMPARISON OF THE TEN MOST PREVALENT CANCER SITES**
***Estimated Cancer Cases from: The American Cancer Society Cancer Fact & Figures 2009**

PRIMARY SITE	FHW		FLORIDA		NATIONAL	
	CASES	PERCENT	CASES	PERCENT	CASES	PERCENT
BREAST	139	14.9%	11,710	11.0%	178,480	12.3%
LUNG	167	17.9%	17,490	16.4%	213,380	14.7%
PROSTATE	171	18.3%	15,710	14.7%	218,890	15.1%
COLORECTAL	53	5.7%	11,420	10.7%	153,760	10.6%
BLADDER	47	5.0%	5,460	5.1%	67,160	4.6%
NH LYMPHOMA	40	4.3%	4,530	4.3%	63,190	4.4%
CORPUS UTERI	18	1.9%	2,490	2.3%	39,080	2.7%
MELANOMA	31	3.3%	4,380	4.1%	59,940	4.1%
LEUKEMIA	32	3.4%	3,360	3.2%	44,240	3.1%
CERVIX	6	0.6%	850	0.8%	11,150	0.8%
ALL OTHERS	229	24.5%	29,160	27.4%	400,650	27.6%
TOTAL CASES	933	100.0%	106,560	100.0%	1,449,920	100.0%



TOP FIVE SITES



FHW 2009 ANNUAL REPORT - LUNG DATA REVIEW



Jeffrey Brabham, MD
FHWCI Radiation Oncologist

In each Annual Report, we select one of the cancers most commonly treated at Florida Hospital Waterman Cancer Institute for examination in more detail. Specifically, we aim to review regional and national data regarding treatment patterns and outcomes for this cancer and compare our own institutional data to these standards. Through this process, we strive to demonstrate that care at FHWCI is comparable with regional benchmarks, and – should this ever not be the case – use the data to strategically improve our own processes.

For 2009, we have selected lung cancer for review in this manner. Lung cancer is the most common cancer found in men and women in this country. It is also the number one cause of cancer mortality, accounting for one quarter of all cancer deaths. The American Cancer Society estimates that approximately 220,000 new cases of lung cancer will be diagnosed this year. Here at FHWCI, these figures translated into 920 patients being diagnosed with and treated for lung cancer between 2003 and 2008. Review of our institution's data in comparison benchmark institutions (Figure 1) suggests that our patient population was slightly older at diagnosis than regional and national norms, making treatment all the more challenging for our patients.

We often subdivide lung cancers into non-small cell and small cell subtypes, as their incidence and treatment strategies differ. Historically, non-small cell lung cancers have been found to comprise approximately 85% of all lung cancers diagnosed, and examination of our data (83.1%) confirms this principle. Within non-small cell lung cancer there is significant heterogeneity in treatment strategies, as surgery, radiation therapy, and chemotherapy can each play a role in certain patients, depending upon their individual clinical characteristics. This heterogeneity is confirmed by both our institutional data as well as data from regional and national benchmark institutions (Figure 2). Within small cell lung cancer, treatments typically favor use of chemotherapy with or without radiation therapy; again this pattern is upheld in data from both FHWCI and benchmark institutions (Figure 3).

Our institution's data between 2003 and 2008 also unfortunately confirms how difficult an opponent lung cancer remains to be for modern medicine. As with most cancers, length of survival is related to stage at diagnosis, and our data demonstrates this pattern within both non-small cell and small cell histologies (Figures 4 & 5). When compared to benchmark data, FHWCI's performance is within expected norms, with surprisingly good outcomes within Stage III non-small cell disease, a notoriously difficult subgroup of patients to treat (Figure 6).

The most salient point that our lung cancer data confirms, however, is that much work is needed throughout the global medical community to improve outcomes in this most challenging disease. In addition to continuously adopting the most up-to-date treatments and technologies from around the world, we will never cease to review and improve our processes in our effort to provide the best oncologic care possible to the people of Lake County, both within lung cancer and every other type of cancer that come under our care.

FIGURE 1

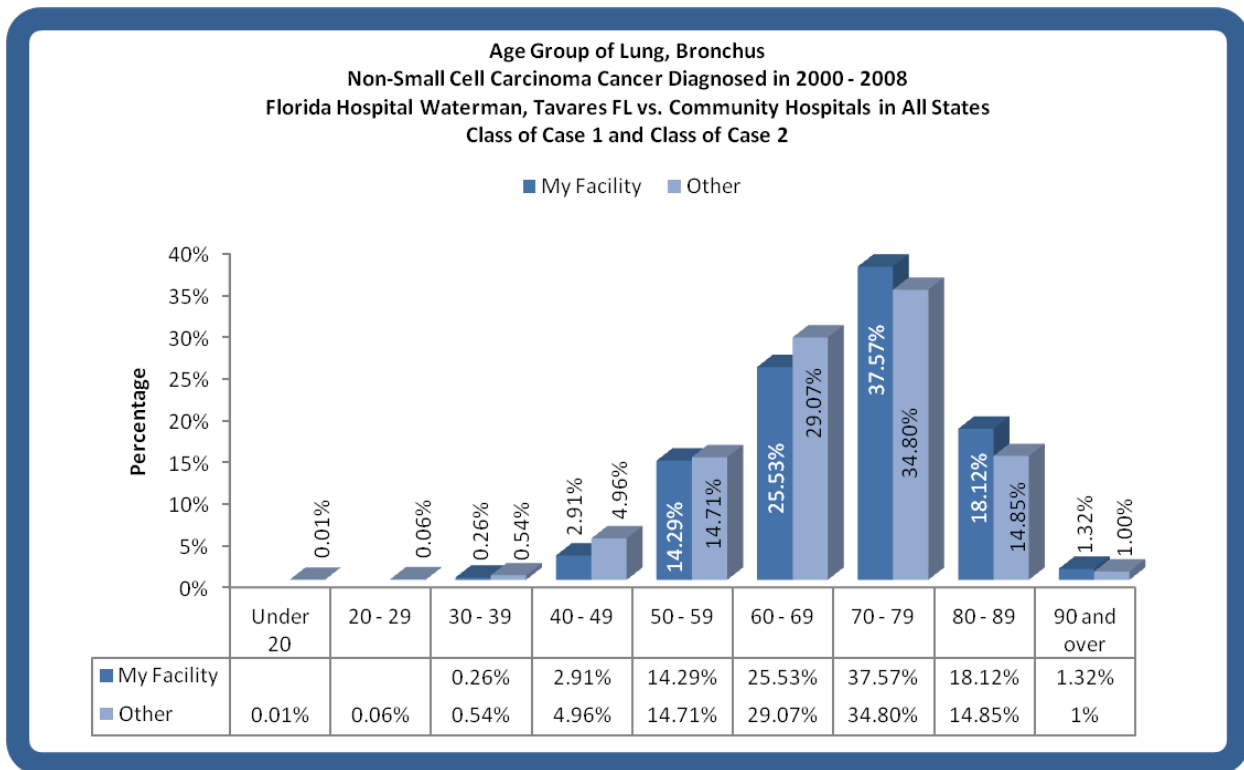
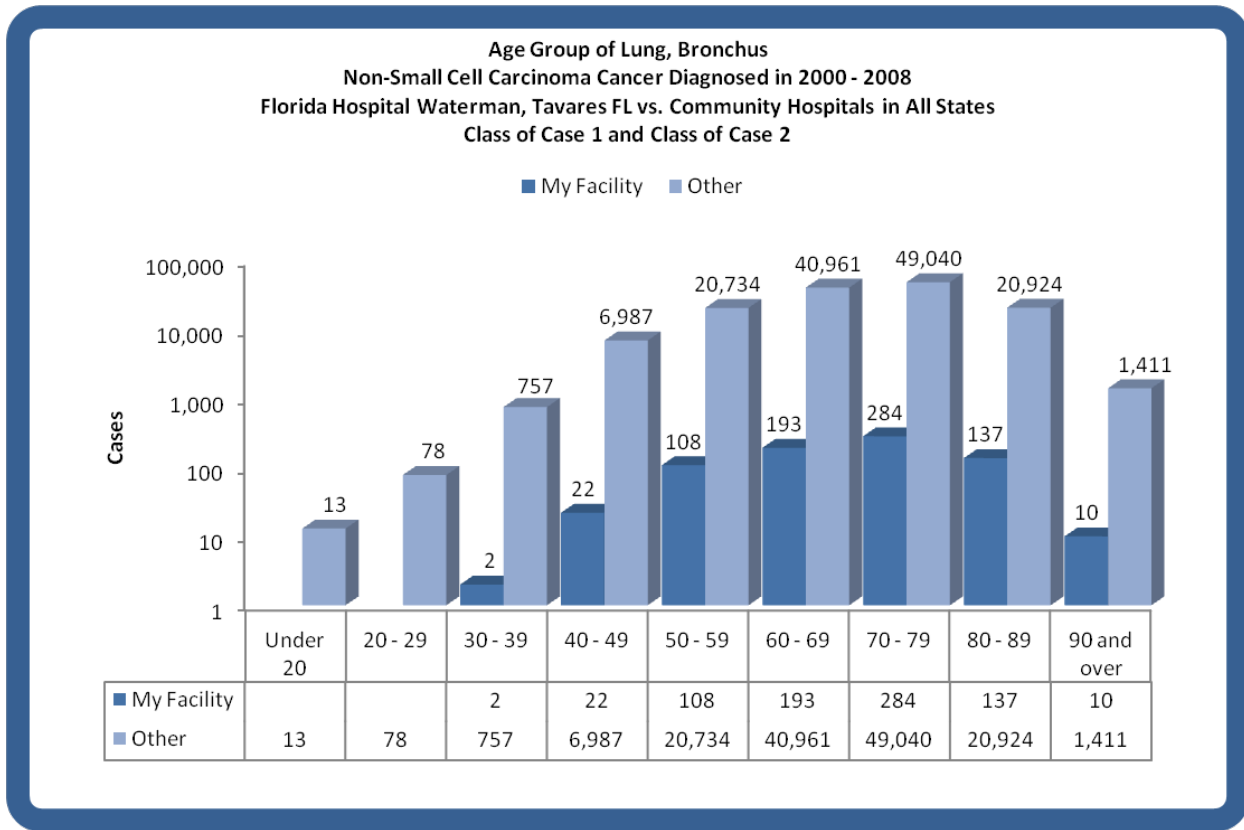


FIGURE 2

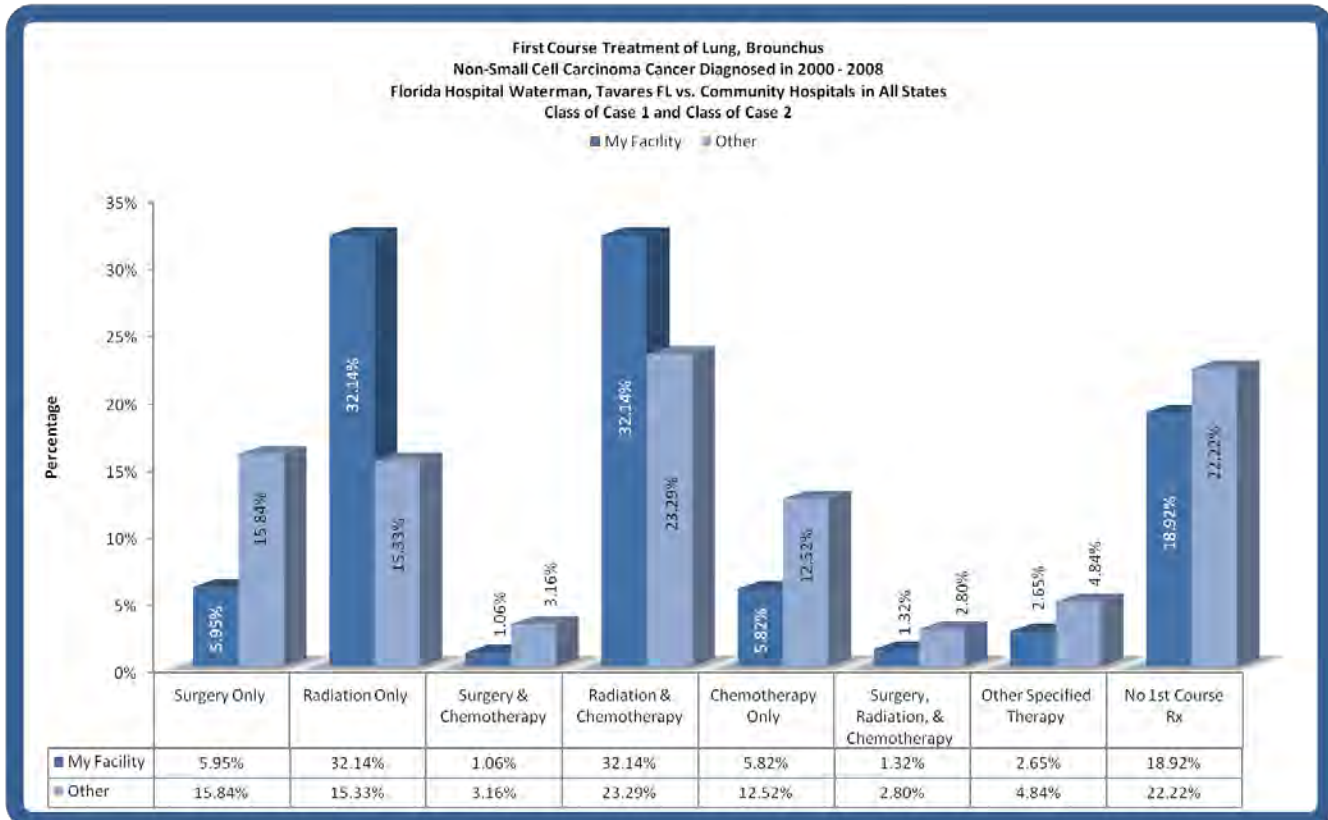
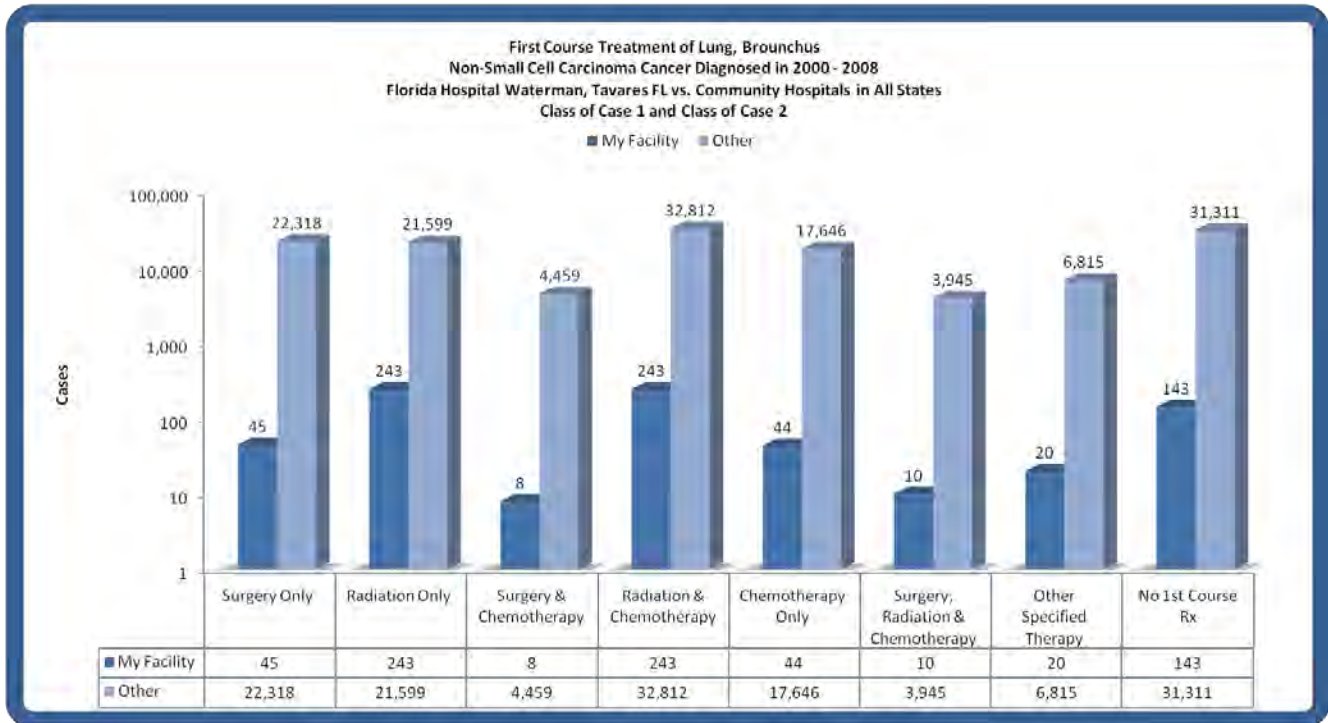


FIGURE 3

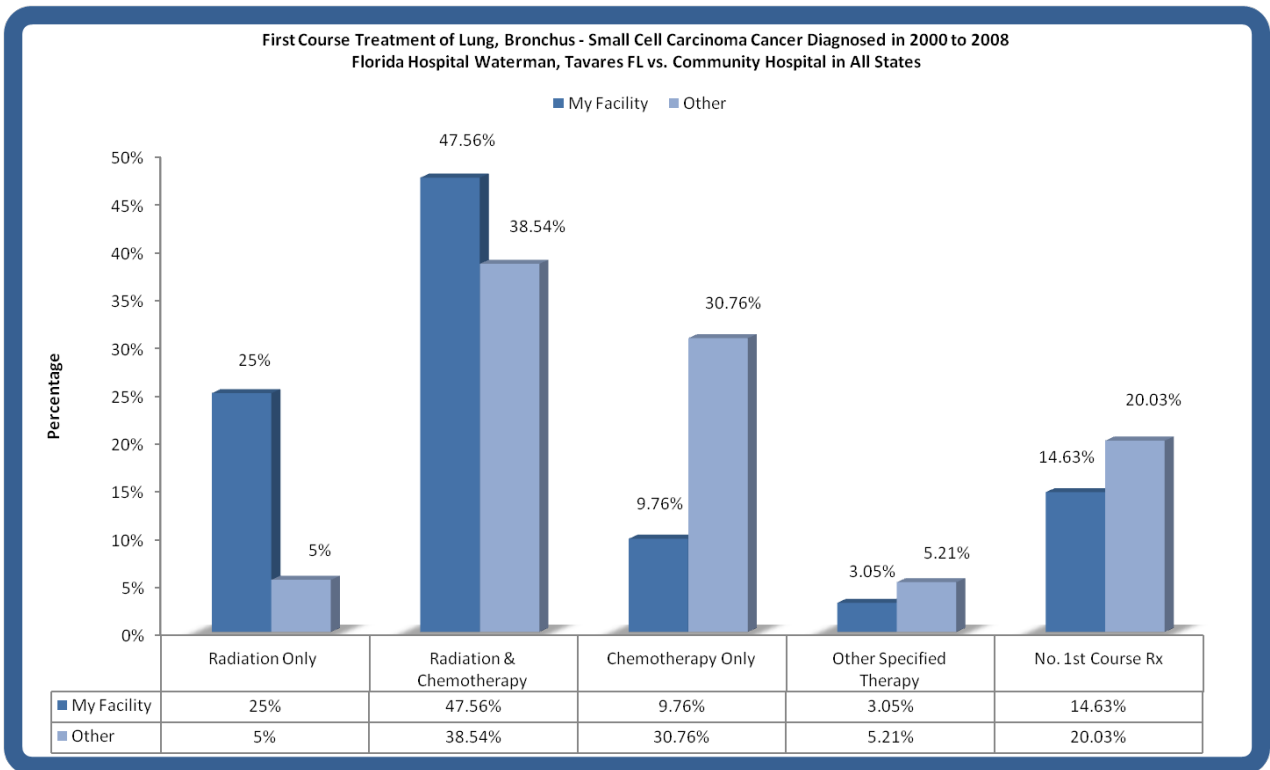
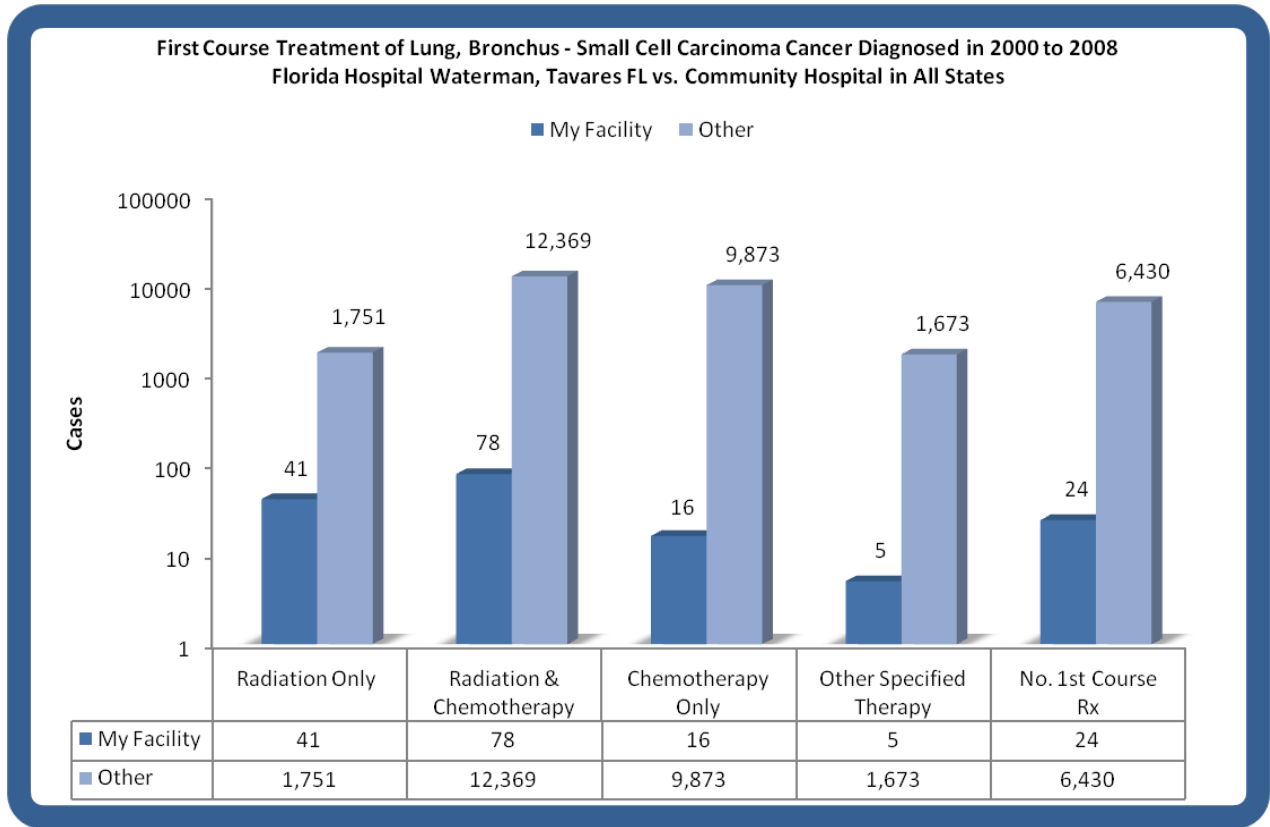
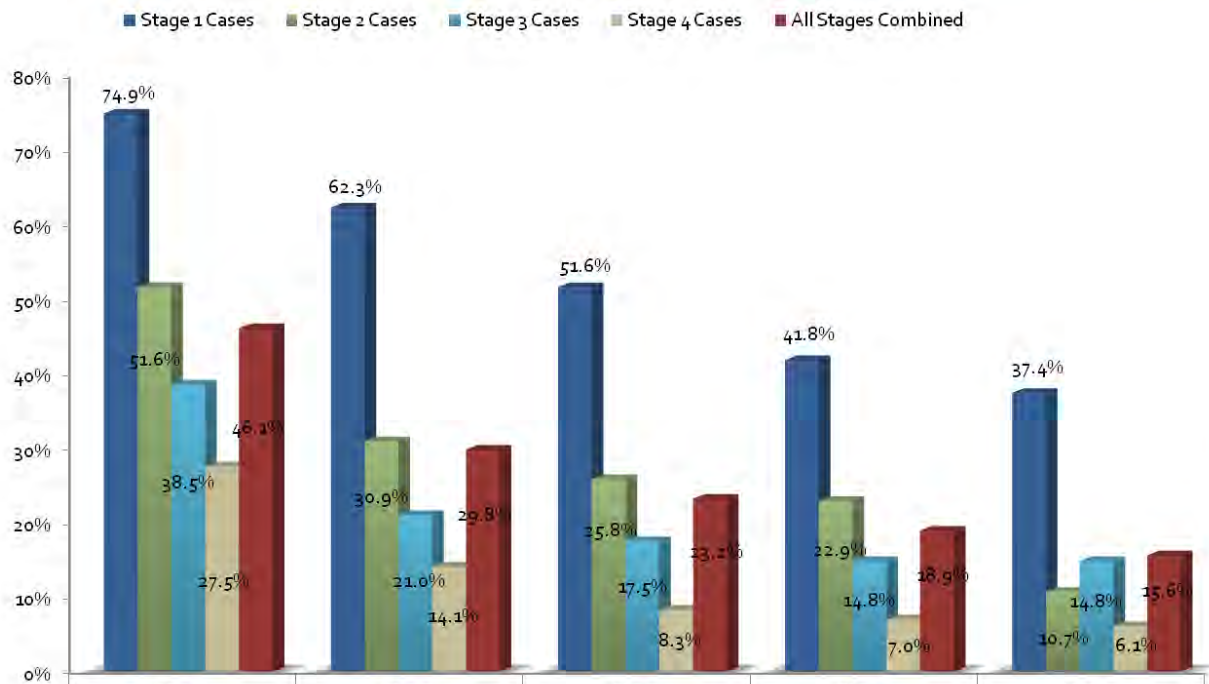


FIGURE 4

2003 - 2007 Non-Small Cell Lung Cancer Observed Survival



	Year 1	Year 2	Year 3	Year 4	Year 5
■ Stage 1 Cases	74.9%	62.3%	51.6%	41.8%	37.4%
■ Stage 2 Cases	51.6%	30.9%	25.8%	22.9%	10.7%
■ Stage 3 Cases	38.5%	21.0%	17.5%	14.8%	14.8%
■ Stage 4 Cases	27.5%	14.1%	8.3%	7.0%	6.1%
■ All Stages Combined	46.1%	29.8%	23.2%	18.9%	15.6%

FIGURE 5

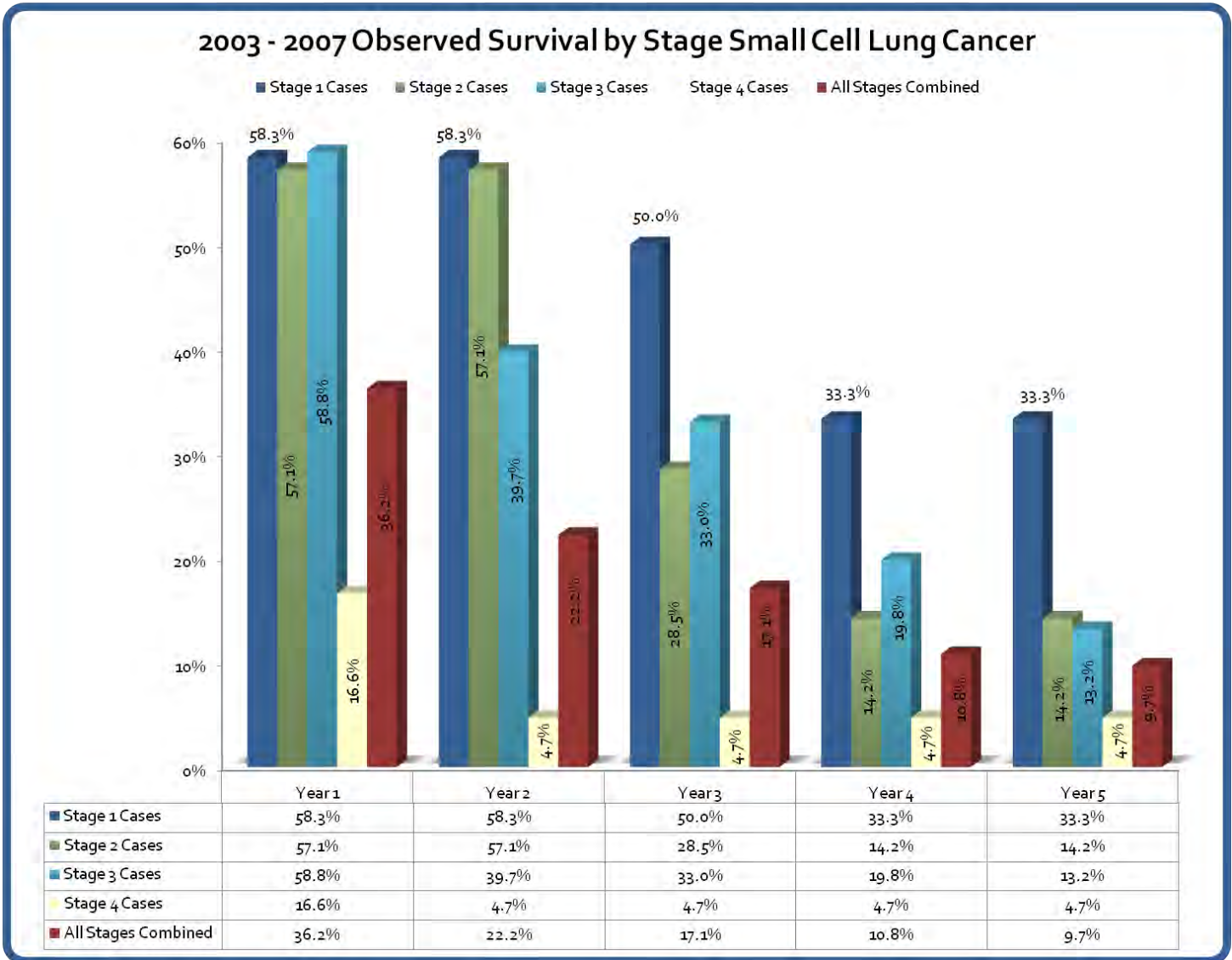
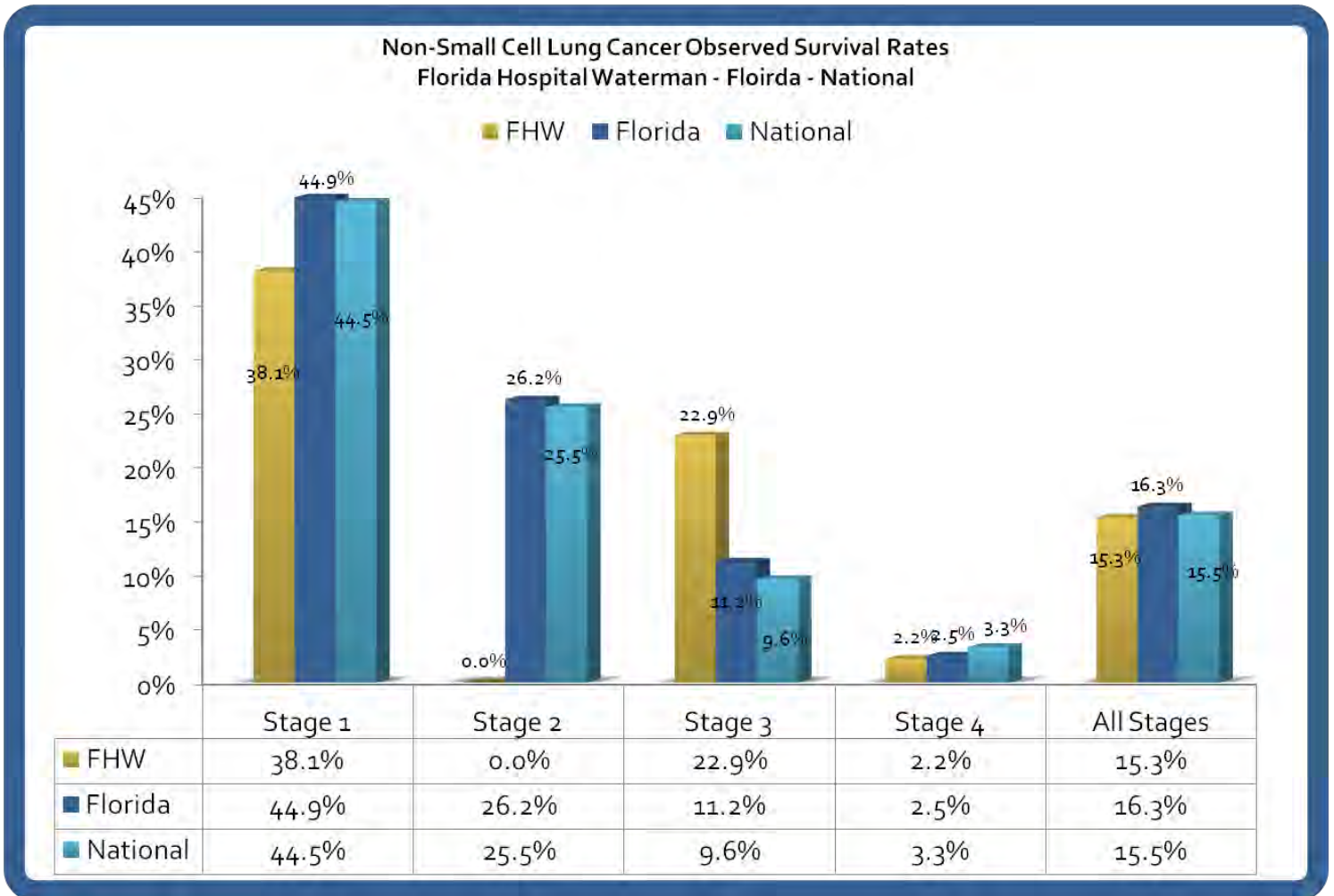


FIGURE 6



PATIENT TESTIMONIALS



From the Desk of Joseph Fafard

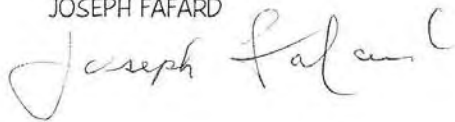
I AM A PATIENT OF FLORIDA HOSPITAL WATERMAN CANCER INSTITUTE. I WANT TO EXPRESS MY GRATITUDE AND APPRECIATION FOR THE WONDERFUL CARE THAT I AM RECEIVING. THE DOCTORS AND NURSES HAVE BEEN VERY CARING AND INCOURAGING AS I CONTINUE MY TREATMENTS. EVERY ONE WORKING AT THE CENTER HAVE BEEN VERY FRIENDLY AND TREAT EVERY ONE AS SPECIAL.

I HAVE BEEN TREATED WITH RADIATION AND AM NOW RECEIVING CHEMO AND BECAUSE OF THIS WONDERFUL CANCER CENTER I AM ON MY WAY TO CURE!

WE ARE SO FORTUNATE TO HAVE SUCH A WONDERFUL FACILITY IN OUR COMMUNITY OF TAVARES, THAT GIVE US HOPE.

SINCERLY,

JOSEPH FAFARD



PATIENT TESTIMONIALS

Walter Friedman
5209 Links Lane
Leesburg, Florida 34748
(352)314-8698
walter.toyman@gmail.com

April 12, 2011

Mr. Kenneth Mattison
President & CEO
Florida Watermans Hospital
1000 Watermans Way
Tavares, Florida 32778

Dear Mr. Mattison,

I have been a patient at your Cancer Center and was being treated for my cancer through radiation therapy.

The main reason for writing ,is to let you know how well I have been treated by the entire medical team at the center. They made a stressful situation more bearable over the 6 weeks of treatment, and during my follow up care.

It all starts with Becky at the reception desk always greeting you with a friendly smile , and to the friendly radiation tech' s Urga & Jean.

I cannot say enough about Dr. Purdon and his medical staff and the nurses , Tony , GoegreAnn and especially Julie Arcaro your nurse practitioner.

I believe that too many times , as patients we do not recognize the medical staffs for their caring and dedication to their profession, and they all should be commended.

I would appreciate it if Dr. Purdons entire staff was told how well I and others have been treated at the Center.

Sincerely ,


Walter Friedman

PATIENT TESTIMONIALS

July 27, 2011

Dr. Dave DeDerpero,

I am writing to thank you for supporting the bi-monthly Cancer support sessions.

As a 2 time cancer survivor, these meetings have been so important to my

health + healing and dso to my husband, my care giver.

The luncheons are wonderful! When ever people gather around a meal, conversation comes easier and they are more related.

Waterman Cancer Center has a gem in Evadne! She does a great job!

PATIENT TESTIMONIALS

a comfort to be able to contact Jackie direct. Thank you for putting such a wonderful team together.

Warmest Regards,
Bonnie Jones

ps. I did not mean to exclude all the techs + radiation specialists - the best!

Bonnie & Phil Jones
2026 Dipper Loop
The Villages, FL 32162


Dear Dave,

Just a note to let you know how pleased I was with my care at Florida Hospital Cancer Institute. Cancer is such a scary word. Everyone was so warm + friendly + especially Jackie Barrett + Dr Brabham. They seem to have all the time for me that I needed. The nurses too, Laura + Georgann, were so caring. When I did have a problem at home it was

PATIENT TESTIMONIALS



Thank you all for the
thoughtfulness and
consideration you showed
me during a very dark
time in my life.
God bless you all!

 You are so
Thoughtful

Again Thanks
Dorothy Gifford

PATIENT TESTIMONIALS

Dr. Jeffrey Brabham & you staff,

12/20/09

Wishing you a cozy little Christmas.

The main ingredient to my cure is your kindness, patience & ability to understand you my inspiration to complete the recommended treatment.

God Bless! Happy New Year

Ernie

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Dear Dr. Pardon + Dr. Brabham, it is not every day one gets a chance to thank someone for helping save their life, but that is just what I'm doing - THANK YOU! I doubt I would have been here today, writing this, if it hadn't been for you both + Dr. Gousse + Dr. Mascarenhas. This was my first encounter with a Hospital environment and unvasive procedures and I'm almost 63 years old. This is also the first time I've faced dying head-on, it's a humbling experience. You both made it so much easier to deal with, I will never forget your kindness + patience, in dealing not only with my condition, but also with my endless questions about my radiation course. No words can adequately express my gratitude.....

God bless you both.

Sandra Bentley.

*You always know how
to make it better.
Thank you!*



PATIENT TESTIMONIALS

To: Mr. Ken Mattison
President, Florida Hospital Waterman
From: Valerie Bivins
Cancer Patient
Regarding: Patient Treatment
Date: 5/10/11

Dear Mr. Mattison,

My name is Valerie Bivins. I am writing to inform you of the wonder care and service I have been receiving from not only the various employees at Waterman Hospital, but especially in the Cancer Center. You see, I was diagnosed with breast cancer back in June of last year. I was a patient in Florida Hospital Waterman for approximately ten days, and was given excellent care by the doctors, nurses, aids, etc. I love the private rooms. In fact, that was a big plus for me selecting your hospital. As a matter of fact, my husband is a cardiac operating room tech at Leesburg Regional (he once worked at your hospital in the surgical department) but we both were very pleased with my experience at Waterman.

However, I want to especially express to you how pleased I am with the Radiation Department that Dr. Purdon works in. My Oncologist referred me to him because of some pain that I was having and so I have been under his care for the pass couple of weeks. I have been pleased with his service and care and also the care I have received from nurse Julie.

I also want to let you know of the wonderful way the ladies- Urja Desai and Jean Grondin in radiation has been working with me. You see, I am a teacher at Tavares Elementary, so my schedule is not very flexible. On top of that, I am taking chemo once a week at my Dr's. office. These ladies have been taking special care to schedule my appointments at times that are best for me. Each time I am there, I tell them just how much I really appreciate them.

I will have to have fifteen sessions of radiation and since the very first time I have gone in with them, they have made me feel extremely comfortable. They are always in wonderful moods with bright smiles and lots of laughter. They always put me at ease.

I also don't want to forget the ladies at the front desk, Lynee Schlichting and Becky Fechtenburg. They to are a pleasure to talk to. They both greet me with smiles each day, no matter if I am there at 8 a.m. in the morning or 4:15 in the afternoon. They make me feel like they have known me for months instead of just the couple of weeks I have been going in.

I just wanted to let you know what a wonderful job these people are doing and that you and the hospital should be quite proud to have them as part of your team.

Sincerely,

Valerie Bivins





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REFERENCES

American Cancer Society "Cancer Facts & Figures"

National Cancer Data Base (NCDB) "Benchmarks"
